

## Compensation Sector Survey

Confidential once completed

Collected under the authority of the *Statistics Act*, Revised Statutes of Canada, 1985, Chapter S19.

Version française au verso

## To all employees in the compensation community

The purpose of this demographic study is to gather reliable information on the federal public service compensation community. This information will help the Human Resources Community Secretariat develop a current profile of members of the Compensation Group of human resources so that recruitment, training and development programs will be based on current data.

Your answers will remain confidential pursuant to the Statistics Act and will be used for statistical purposes only. All tables will be verified to ensure that identities are not revealed. If it becomes possible to identify a person using his or her characteristics, Statistics Canada guarantees that this table will not be produced. You will therefore not be identified as an individual.

Although your participation is voluntary, it is essential to ensure the accuracy of the survey results.

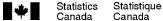
Thank you very much for your co-operation.

Marie Horricks Director Human Resources Community Secretariat

For more information, contact:

Diane Dinelle Project Manager Human Resources Community Secretariat (613) 946-6209

8-5300-445: 2001-08-21 STC/SSD-040-75227





## **General Information**

1.	Please indicate your current department / agency.				
	01	ACO - Atlantic Canada Opportunities Agency			
	02	AGR - Agriculture and Agri-Food Canada			
	03	APT - Canadian Artists and Producers Professional Relations Tribunal			
	04	ARC - National Archives of Canada			
	05	ATN - Canadian Transportation Agency			
	06	AUD - Office of the Auditor General of Canada			
	07	BCO - Canadian International Trade Tribunal			
	08	CAP - Parks Canada Agency			
	09	CEO - Office of the Chief Electoral Officer			
	10 🔾	CFC - Financial Transactions and Reports Analysis Centre of Canada			
	11 🔾	CIC - Canadian Intergovernmental Conference Secretariat			
	12	CIO - Canada Information Office			
	13	CLD - Law Commission of Canada			
	14	CLR - Canada Industrial Relations Board			
	15	CMG - Canadian Centre for Management Development			
	16	COL - Office of the Commissioner of Official Languages			
	17	COP - Copyright Board			
	18	CRI - Canadian Institutes of Health Research			
	19	CSA - Canadian Space Agency			
	20	CSE - Communications Security Establishment			
	21	CSI - Canadian Security Intelligence Service			
	22	CSN - Canadian Nuclear Safety Commission			
	23	CST - NAFTA Secretariat - Canadian Section			
	24	CSW - Office of the Co-ordinator, Status of Women Canada			
	25	DFO - Department of Fisheries and Oceans			
	26	DND - Department of National Defence			
	27	DOE - Department of Environment			
	28	DUS - Department of Industry			
	<sup>29</sup> O	DVA - Department of Veterans Affairs			
	J. ()	EAA - Canadian Environmental Assessment Agency	Continued on page 3		

Page 2 8-5300-445

31 C ENR - National Energy Board	
32 O EXT - Department of Foreign Affairs and International Trade	
<sup>33</sup> FCT - Registry of the Federal Tax Court of Canada	
<sup>34</sup> O FIN/TBD - Department of Finance/Treasury Board Secretariat	
<sup>35</sup> FJA - Office of the Commissioner for Federal Judicial Affairs	
<sup>36</sup> FRD - Economic Development Agency of Canada for the Region of Québec	
GGS - Office of the Secretary of the Governor General	
<sup>38</sup> O HRC - Canadian Human Rights Commission	
39 O IAN - Department of Indian Affairs and Northern Development	
O ICA - Canadian Food Inspection Agency	
10 IDA - Canadian International Development Agency	
<sup>42</sup> O IJC - International Joint Commission	
<sup>43</sup> O IMC - Department of Citizenship and Immigration	
Olog - Indian Oil and Gas Canada	
<sup>45</sup> O IPC - Office of the Information and Privacy Commissioner	
1RB - Immigration and Refugee Board	
JUS -Department of Justice	
MOT - Department of Transports	
NAR - Canada Customs and Revenue Agency	
<sup>50</sup> NCC - National Capital Commission	
NEE - National Round Table on the Environment and the Economy	
52 NFB - National Film Board of Canada	
NLI - National Library of Canada	
NPB - National Parole Board	
NRC - Natural Research Council of Canada	
NSE - Natural Sciences and Engineering Research Council	
PCH - Department of Canadian Heritage	
PCO - Privy Council Office	
<sup>59</sup> O PEN - Correctional Service of Canada	
60 POL - Canadian Polar Commission	
61 PPT - Passport Office	
62 PSC - Public Service Commission	Continued on page 4
	Continued on page 4

	63	<sup>63</sup> O PTP - Canadian Human Rights Tribunal				
	64	$\bigcirc$	RCM - Royal Canadian Mounted Police (Civilian Personnel)			
	65 REA - Prairie Farm Rehabilitation Administration					
	66 REH - Department of Human Resources Development					
	67 RSN - Department of Natural Resources					
	68	$\bigcirc$	RTC - Canadian Radio-Television and Telecomr	nur	nicati	ons Commission
	69	$\bigcirc$	SHC - Department of Health			
	70	$\bigcirc$	SIF - Office of the Superintendent of Financial In	stit	ution	ns Canada
	71	$\bigcirc$	SIR - Security Intelligence Review Committee			
	72	$\bigcirc$	SOL - Solicitor General Canada			
	73	$\bigcirc$	SRB - Public Service Staff Relations Board			
	74	$\bigcirc$	SSH - Social Sciences and Humanities Research	n C	ound	cil
	<sup>75</sup> STC - Statistics Canada					
	<sup>76</sup> SUC - Supreme Court of Canada					
	<sup>77</sup> O SVC - Public Works and Government Services					
	<sup>78</sup> O SYT - Statistical Survey Operations					
	79	$\bigcirc$	TCC - Registry of the Tax Court of Canada			
	80	$\bigcirc$	TSB - Canadian Transportation Accident Investig	gati	on a	nd Safety Board of Canada
	81	$\bigcirc$	WCO - Western Economic Diversification			
	82	$\bigcirc$	Other			
2.	PI	0256	e indicate the regional location of your cu	rΔ	nt w	vorknlace
۷.	01		-	10	v	·
	02		Newfoundland		$\cup$	Other regions of Ontario (excluding the National Capital Region)
	03		Prince Edward Island	11	$\bigcirc$	Manitoba
	04		Nova Scotia	12	$\bigcirc$	Saskatchewan
	05		Moncton - New Brunswick	13	$\bigcirc$	Edmonton - Alberta
	06		Other regions of New Brunswick	14	$\bigcirc$	Other regions of Alberta
			Montreal Region - Quebec (includes Saint-Hubert, Laval and Dorval)	15	$\bigcirc$	Vancouver Region (includes New Westminster and Surrey)
	07	$\bigcirc$	Other regions of Quebec (excluding the National Capital Region)	16	$\bigcirc$	Other regions of British Columbia
	80	$\bigcirc$	National Capital Region	17	$\bigcirc$	Territories
	09	$\bigcirc$	Toronto Region - Ontario (includes Mississauga, North York and Scarborough)			

Page 4 8-5300-445

3.	What is your first official language?		
	<sup>1</sup> C English		
	<sup>2</sup> O French		
	In which official law was male) do was a marida a seria a ta was maliantala 0		
4.	In which official language(s) do you provide services to your clientele?		
	<sup>1</sup> Cenglish Cenglish and French		
	<sup>2</sup> French <sup>4</sup> Other		
5.	What is your age group?		
	<sup>1</sup>		
	<sup>2</sup> 30 to 39 years		
	$^{3}$ $\bigcirc$ 40 to 44 years $^{7}$ $\bigcirc$ 60 or over		
	<sup>4</sup>		
6.	What is your sex?		
	<sup>1</sup> Male		
	<sup>2</sup> Female		
	O Terriale		
7.	Are you an Aboriginal person?		
	(An Aboriginal person is a North American Indian or a member of a First Nation, a Métis or Inuit. North American Indians or members of a First Nation include Status, Treaty or Registered Indians, as well as Non-Status and Non-registered Indians.)		
	<sup>1</sup> O Yes		
	<sup>2</sup>		
8.	Are you a person with a disability?		
	(A person with a disability has a long-term or recurring physical, mental, sensory, psychiatric or learning impairment and:		
	(a) considers himself or herself to be disadvantaged in employment by reason of that impairment, or;		
	(b) believes that an employer or potential employer is likely to consider him/her to be disadvantaged in employment by reason of that impairment.		
	This definition includes persons whose functional limitations from their impairment have been accommodated in their current job or workplace.)		
	<sup>1</sup> O Yes		
	<sup>2</sup> O No		

9.	9. Are you a person in a visible minority group?				
	(A person in a visible minority group in Canada is someone (other than an Aboriginal person) who is non-white in colour, regardless of place of birth.)				
	<sup>1</sup> O Yes				
	<sup>2</sup> O No				
10.	0. Please indicate the occupational group	of your current position.			
	$^{1}$ $\bigcirc$ AS $^{3}$ $\bigcirc$ PE				
	<sup>2</sup> OCR <sup>4</sup> Other				
11.	1. Please indicate the occupational group of	f your previous position.			
	<sup>1</sup> Other				
	<sup>2</sup> O CR <sup>5</sup> O No previous position				
	<sup>3</sup> O PE				
12.	2. Please indicate the area of your current p	osition.			
	<sup>1</sup> O Departmental Call Centre	Department Headquarters Operations			
	<sup>2</sup> O Departmental Corporate Policy <sup>4</sup> (	Department Regional Operations			
13.	3. Please indicate your permanent position	Mark all that apply.			
	<sup>1</sup> Clerk <sup>5</sup> C	Manager			
	<sup>2</sup> Compensation Advisor <sup>6</sup> C	Coach			
	<sup>3</sup> O Trainer <sup>7</sup> O	Trainee			
	<sup>4</sup> O Supervisor <sup>8</sup> O	Other			
14.	4. Please indicate the status of your curren	position.			
	<sup>1</sup> O Indeterminate				
	<sup>2</sup> O Term				
	<sup>3</sup> Casual				
	<sup>4</sup> O Contract				

Page 6 8-5300-445

15.	. Please indicate your work arrangements. Choose only one answer.		
	<sup>1</sup> O Full time		
	<sup>2</sup> O Part time		
	<sup>3</sup> O Shared time		
16.	16. Are you presently in an acting position of more than 4 months?		
	<sup>1</sup> O Yes		
	<sup>2</sup> O No		
Ex	perience		
17.	In total, how many years have you been in your current position?		
	1 C Less than 2 years 4 C 16 to 25 years		
	<sup>2</sup> Over 25 years		
	<sup>3</sup> O 8 to 15 years		
18.	In total, how many years have you been working in compensation in the federal public service?		
	1 C Less than 2 years 4 C 16 to 25 years		
	<sup>2</sup> Over 25 years		
	<sup>3</sup> O 8 to 15 years		
19.			
	1 C Less than 2 years 4 16 to 25 years		
	1 C Less than 2 years 4 C 16 to 25 years 2 2 to 7 years 5 Over 25 years		
	1 C Less than 2 years 4 16 to 25 years		
	1 C Less than 2 years 4 C 16 to 25 years 2 2 to 7 years 5 Over 25 years		
20.	1 Cless than 2 years 2 2 to 7 years 5 Over 25 years 3 8 to 15 years		
20.	Less than 2 years  1		
20.	Less than 2 years  1		
20.	Less than 2 years  1		

21.	In how many years do you plan to retire?
	1 C Less than 3 years
	<sup>2</sup> O 3 to 5 years
	<sup>3</sup> O 6 to 8 years
	<sup>4</sup> Over 8 years
Eal	ucation and Training
22.	What is the highest level of education you have ever completed?
	Secondary / high school graduation certificate or equivalent or less   Go to question 24
	<sup>2</sup> College level diploma
	<sup>3</sup> University certificate or diploma below a Bachelor level
	<sup>4</sup> O Bachelor's degree
	<sup>5</sup> Master's degree
	<sup>6</sup> O Doctorate
	What was your area of study?
23.	What was your area of study? (Answer only if you have obtained a college or university diploma).
23.	
23.	(Answer only if you have obtained a college or university diploma).  1  Human Resources management and Human Resources administration, business / public
23.	(Answer only if you have obtained a college or university diploma).  1  Human Resources management and Human Resources administration, business / public administration, commerce, finance
23.	(Answer only if you have obtained a college or university diploma).  1  Human Resources management and Human Resources administration, business / public administration, commerce, finance  2  Social sciences (economics, politics, sociology) and related studies
23.	<ul> <li>(Answer only if you have obtained a college or university diploma).</li> <li>Human Resources management and Human Resources administration, business / public administration, commerce, finance</li> <li>Social sciences (economics, politics, sociology) and related studies</li> <li>Humanities (psychology, journalism, literature, music), fine arts, applied arts</li> </ul>
23.	<ul> <li>(Answer only if you have obtained a college or university diploma).</li> <li>Human Resources management and Human Resources administration, business / public administration, commerce, finance</li> <li>Social sciences (economics, politics, sociology) and related studies</li> <li>Humanities (psychology, journalism, literature, music), fine arts, applied arts</li> <li>Information technology, mathematics, statistics and related studies</li> </ul>
23.	(Answer only if you have obtained a college or university diploma).  1  Human Resources management and Human Resources administration, business / public administration, commerce, finance  2  Social sciences (economics, politics, sociology) and related studies  3  Humanities (psychology, journalism, literature, music), fine arts, applied arts  4  Information technology, mathematics, statistics and related studies  5  Engineering, architecture and related studies
23.	(Answer only if you have obtained a college or university diploma).  1
	(Answer only if you have obtained a college or university diploma).  Human Resources management and Human Resources administration, business / public administration, commerce, finance  Social sciences (economics, politics, sociology) and related studies  Humanities (psychology, journalism, literature, music), fine arts, applied arts  Information technology, mathematics, statistics and related studies  Engineering, architecture and related studies  Natural sciences (biology, chemistry)  Other
	(Answer only if you have obtained a college or university diploma).  1
	(Answer only if you have obtained a college or university diploma).  Human Resources management and Human Resources administration, business / public administration, commerce, finance  Social sciences (economics, politics, sociology) and related studies  Humanities (psychology, journalism, literature, music), fine arts, applied arts  Information technology, mathematics, statistics and related studies  Engineering, architecture and related studies  Natural sciences (biology, chemistry)  Other
	(Answer only if you have obtained a college or university diploma).  1 Human Resources management and Human Resources administration, business / public administration, commerce, finance  2 Social sciences (economics, politics, sociology) and related studies  3 Humanities (psychology, journalism, literature, music), fine arts, applied arts  4 Information technology, mathematics, statistics and related studies  5 Engineering, architecture and related studies  6 Natural sciences (biology, chemistry)  7 Other  Are you currently enrolled in a college or university study program?
	(Answer only if you have obtained a college or university diploma).  1 Human Resources management and Human Resources administration, business / public administration, commerce, finance  2 Social sciences (economics, politics, sociology) and related studies  3 Humanities (psychology, journalism, literature, music), fine arts, applied arts  4 Information technology, mathematics, statistics and related studies  5 Engineering, architecture and related studies  6 Natural sciences (biology, chemistry)  7 Other  Are you currently enrolled in a college or university study program?  1 Yes

Page 8 8-5300-445

25.	5. What is your current area of study?		
	<sup>1</sup> Natural sciences (biology, chemistry)		
	<sup>2</sup> Engineering, architecture and related studies		
	<sup>3</sup> O Information technology, mathematics, statistics and related studies		
	<sup>4</sup> O Human Resources management and Human Resources administration, business/public administration, commerce, finance		
	<sup>5</sup> O Social sciences (economics, politics, sociology) and related studies		
	<sup>6</sup> Humanities (psychology, journalism, literature, music), fine arts, applied arts		
	<sup>7</sup> Other		
26	What would among an anto did you make in andon to more your studies?		
26.	What work arrangements did you make in order to pursue your studies?		
	Flexible work schedule while working full time		
	Flexible work schedule while working part time		
	<sup>3</sup> Other arrangements		
	<sup>4</sup> O None		
27.	When do you expect to complete this study program?		
	1 O In less than 1 year		
	<sup>2</sup> O 1 year		
	<sup>3</sup> O 2 years		
	<sup>4</sup> O 3 years		
	<sup>5</sup> 4 years		
	<sup>6</sup>		
	Do not expect to complete		
28.	Have you previously taken any job related training or development courses while in compensation? This includes courses offered inside or outside the public services.		
	<sup>1</sup> O Yes		
	<sup>2</sup> O No Go to question 30		

29.	9. Please indicate all courses that you have taken (inside or outside the public service).			
	01 C Knowledge of the organization	15 Harassment in the workplace		
	02	<sup>16</sup> O Speed reading		
	03 Consultation	17 C Teamwork		
	<sup>04</sup> From employment to employability	<sup>18</sup> O Retirement planning		
	05 Staffing	19 O Planning, organizing and control		
	<sup>06</sup> O Performance evaluation	<sup>20</sup> C Effective presentations		
	<sup>07</sup> Training on evaluation	<sup>21</sup>		
	<sup>08</sup> O People management	Orientation program		
	<sup>09</sup> O Project management	<sup>23</sup> Administrative writing		
	<sup>10</sup> Conflict management	24 O Staff relations		
	11   Human resource management	<sup>25</sup> Cultural diversity awareness		
	12 O Stress management	<sup>26</sup> O Supervision		
	13  Time management	<sup>27</sup> Final touch		
	14 C Listening skills	<sup>28</sup> Other		
30.	During your career, do you expect to oc	cupy another position?		
	<sup>1</sup> O Yes			
	<sup>2</sup> O No Find of questionnaire			
31.	In which activity sector?			
	1			
	<sup>2</sup> O In human resources (in an area other the	han compensation)		
	<sup>3</sup> O In an area other than human resources			

Page 10 8-5300-445