TABLE OF CONTENTS

Introduction	1
Ever Users	1
Past Use	2
Location of Use	4
Individual Use	
Specific Use	9
Government On-line	14
Medical Health Use	
Educational Use	18
Social Cohesion	
Electronic Commerce	20
Language of Use	24
Non Use from Home	26
Privacy and Security	
Ethnic Origin	31
Income	
Income Ranges	

Section:	Introduction (ST)
ST_BEG	Begin Module
ST_C01	If IntSession = 1 (AskFirst) (Go to ST_R01) Else (Go to ST_R02)
ST_R01	We are conducting a short study about Internet use, to better understand how Canadians are using the Internet and its influence on the economy. The questions will cover your personal non-business Internet use and the purchases you may have made over the Internet during the past 12 months.
	Even if you are not an Internet user, it is important that we obtain your views.
	Your answers will be kept confidential and only used for statistical purposes. This survey is voluntary.
Default:	(Go to ST_END)
ST_R02	We called earlier for you to complete a short study on Internet use. The questions will cover your personal non-business Internet use and the purchases you may have made over the Internet during the past 12 months.
	Even if you are not an Internet user, it is important that we obtain your views.
	Your answers will be kept confidential and only used for statistical purposes. This survey is voluntary.
ST_END	End Module
Section:	Ever Users (EV)
EV_BEG	Begin Module
Coverage:	All respondents
EV_Q01	Have you ever used the Internet (E-mail or World Wide Web) from home, work, school, or any other location for personal non-business use?
1 2	Yes No

June 12, 2007 Page 1

All respondents

Coverage:

EV_Q02	How many years have you used the Internet?
	INTERVIEWER: Read categories to respondent.
1 2 3 4	Less than 1 year 1 to 2 years (1 year or more but less than 2 years) 2 to 5 years (2 years or more but less than 5 years) 5 or more years DK, RF
Coverage:	Respondents who have ever used the Internet
EV_END	End Module
Section:	Past Use (PU)
PU_BEG	Begin Module
PU_C01	If EV_Q01 = 1 (Yes)
Coverage:	All respondents
PU_Q01	Did you use the Internet during the past 12 months for personal non-business use?
1 2	Yes(Go to PU_END) No DK, RF
Coverage:	Respondents who have ever used the Internet and those respondents who did not state how many years they used the Internet
PU_Q02	When was the last time you used the Internet?
	INTERVIEWER: Read categories to respondent.
	This question refers to Internet use for personal non-business use.
1 2 3	1 to 2 years (more than 1 year but less than 2 years) 2 to 5 years (2 years or more but less than 5 years) 5 or more years DK, RF
Coverage:	Respondents who have used the Internet before but not in the past 12 months

PU_Q03	During the period that you last used the Internet, how often did you use the Internet. Was it?
	INTERVIEWER: Read categories to respondent.
1 2 3 4	At least once a day At least once a week (but not every day) At least once a month (but not every week) Less than once a month DK, RF
Coverage:	Respondents who have used the Internet before but not in the past 12 months
PU_Q04	From what location(s) did you use the Internet in the past?
	INTERVIEWER: Read categories to respondent. Mark all that apply.
1 2 3 4 5	Home Work (for personal non-business use) School Public library Another location
Default:	(Go to PU_Q06)
Coverage:	Respondents who have used the Internet before but not in the past 12 months
PU_Q05	From what other location(s), not previously mentioned, did you use the Internet?
	<u>INTERVIEWER</u> : Probe for what type of location, do not read list or give examples. Mark all that apply.
01 02 03 04 05 06 07 08	Relatives' home Friends' or neighbours' home Government office, department or kiosk (including Community Access Program site) Internet or cyber café, or similar Voluntary organisation During travel (including hotel, airport, other office) Through a mobile telephone or another wireless personal digital assistant (PDA) Other - Specify
Default:	(Go to PU_Q06)
Coverage:	Respondents who have used the Internet before but not in the past 12 months

PU_S05	From what other location(s), not previously mentioned, did you use the Internet?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have used the Internet before but not in the past 12 months
PU_Q06	What are the reasons you no longer use the Internet from any location?
	INTERVIEWER: Mark all that apply.
01 02 03 04 05 06 07 08 09 10 11	Too costly (service or equipment) Used at work, no longer in that position Used in school, no longer in school Too difficult to use No need I do not want to mistakenly give out personal information Concerned for exposure to objectionable material Other security, confidentiality or privacy concerns Equipment broken No time, too busy No computer access Other - Specify
Default:	(Go to PU_END)
Coverage:	Respondents who have used the Internet before but not in the past 12 months
PU_S06	What are the other reason(s) you no longer use the Internet?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have used the Internet before but not in the past 12 months
PU_END	End Module
Section:	Location of Use (LU)
LU_BEG	Begin Module
LU_C01	If PU_Q01 = 1 (Yes)
Coverage:	All respondents

LU_Q01	During the past 12 months, did you use the Internet from home for personal non-business use?
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet in the past 12 months
LU_Q02	During the past 12 months, did you use the Internet from work for personal non-business use?
	<u>INTERVIEWER</u> : Do not include use from home for tele-work or home based business.
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet in the past 12 months
LU_Q03	During the past 12 months, did you use the Internet from school as a student for personal non-business use?
	<u>INTERVIEWER</u> : Do not include if respondent is a teacher or professor using in school for work.
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet in the past 12 months
LU_Q04	During the past 12 months, did you use the Internet from a public library (for personal non-business use)?
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet in the past 12 months
LU_Q05	During the past 12 months, did you use the Internet from another location (for personal non-business use, not previously mentioned)?
1 2	Yes No
Coverage:	Respondents who have used the Internet in the past 12 months

LU_Q06	At what other location(s), not previously mentioned, did you use the Internet during the past 12 months?
	INTERVIEWER: Mark all that apply.
01 02 03	Relatives' home Friends' or neighbours' home Government office, department or kiosk (including Community Access Program site) Internet or cyber café, or similar
05 06 07 08	Voluntary organisation During travel (including hotel, airport, other office) Through a mobile telephone or another wireless personal digital assistant (PDA) Other - Specify(Go to LU_S06) DK, RF
Default:	(Go to LU_END)
Coverage:	Respondents who have used the Internet in the past 12 months from another location besides work, home, school or the public library
LU_S06	From what other location(s), not previously mentioned, did you use the Internet during the past 12 months?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have used the Internet in the past 12 months from another location besides work, home, school or the public library
LU_END	End Module
Section:	Individual Use (IU)
IU_BEG	Begin Module
IU_C01A	If LU_Q01 = 1 (Yes)
Coverage:	All respondents
IU_R01	The next questions relate to your Internet use from home, during the past 12 months.

IU_Q01	Are you currently connected to the Internet at home by ?
	INTERVIEWER: Read categories to respondent. Mark all that apply.
01 02 03 04 05 06 07	Telephone line connected to a computer Cable line connected to a computer (Connected through a) television Satellite dish Wireless (e.g., cellular telephone, personal digital assistant (PDA)) Other connection
Coverage:	Respondents who have used the Internet at home during the past 12 months
IU_C01B	If any of the answers to IU_Q01 is 07 (I am not)(Go to IU_Q06) Else(Go to IU_Q02)
Coverage:	Respondents who have used the Internet at home during the past 12 months
IU_S01	What other connection do you use to access the Internet at home?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have used the Internet at home during the past 12 months
IU_Q02	Through what devices can you access the Internet from home?
	INTERVIEWER: Read categories to respondent. Mark all that apply.
01 02 03 04 05 06	Home personal computer Portable computer Digital television or set top box Video games machine (console) with Internet connection A mobile telephone or another wireless personal digital assistant (PDA) Other device DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet
IU_C02	If any of the answers to IU_Q02 is 06 (Other)
Coverage:	Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet

IU_S02	What other devices can your household use to access the Internet from home?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet
IU_Q03	How often do you use the Internet at home in a typical month?
	INTERVIEWER: Read categories to respondent.
1 2 3 4	At least once a day At least once a week (but not every day) At least once a month (but not every week) Less than once a month DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet
IU_Q04	In a typical week, on average, how many hours do you spend on the Internet, at home?
	INTERVIEWER: Read categories to respondent.
01 02 03 04 05 06	Less than 5 hours Between 5 and 9 hours Between 10 and 19 hours Between 20 and 29 hours Between 30 and 39 hours 40 hours or more per week DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet
IU_C05	If one of the answers to IU_Q01 is 01 (Telephone), 03 (Connected), 05 (Wireless), or 06 (Otherconn)
Coverage:	Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet
IU_Q05	Do you access the Internet at home using a high speed connection?
1 2	Yes(Go to IU_END) No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months and are connected to the Internet by telephone, satellite, through a television, wireless or another connection

IU_Q06	Is there a cable or telephone high speed Internet service available in your area?
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months but do not use a high speed Internet connection
IU_END	End Module
Section:	Specific Use (SU)
SU_BEG	Begin Module
SU_C01	If LU_Q01 = 1 (Yes)
Coverage:	All respondents
SU_Q01	During the past 12 months, have you used the Internet at home?
	for e-mail
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q02	During the past 12 months, have you used the Internet at home?
	to participate in chat groups or to use a messenger (e.g., ICQ or MSN)
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q03	During the past 12 months, have you used the Internet at home?
	to search for information about Canadian municipal, provincial or federal government(s)
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months

	-
SU_Q04	During the past 12 months, have you used the Internet at home?
	to communicate with Canadian municipal, provincial or federal government(s) (e.g., e-mail, on-line applications, on-line surveys)
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q05	During the past 12 months, have you used the Internet at home?
	to search for medical or health related information
	INTERVIEWER: Read the entire question to the respondent.
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q06	During the past 12 months, have you used the Internet at home?
	for education, training or school work
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q07	During the past 12 months, have you used the Internet at home?
	for travel information or making travel arrangements
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q08	During the past 12 months, have you used the Internet at home?
	to pay bills
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months

	•
SU_Q09	During the past 12 months, have you used the Internet at home?
	for electronic banking (e.g., bank statements, view mortgage or interest rates, transfers among accounts)
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q10	During the past 12 months, have you used the Internet at home?
	to research investments
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q11	During the past 12 months, have you used the Internet at home?
	to play games
	INTERVIEWER: Read the entire question to the respondent.
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q12	During the past 12 months, have you used the Internet at home?
	to obtain or save music (Free or paid downloads)
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months
SU_Q13	During the past 12 months, have you used the Internet at home?
	to obtain or save software (Free or paid downloads)
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months

SU_Q14	During the past 12 months, have you used the Internet at home?		
	to view the news or sports (e.g., scores, follow a sporting event or team)		
1 2	Yes No DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SU_Q15	During the past 12 months, have you used the Internet at home?		
	to obtain weather reports or road conditions		
1 2	Yes No DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SU_Q16	During the past 12 months, have you used the Internet at home?		
	to listen to the radio over the Internet		
	INTERVIEWER: Read the entire question to the respondent.		
1 2	Yes No DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SU_Q17	During the past 12 months, have you used the Internet at home?		
	to download or watch TV over the Internet		
1 2	Yes No DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SU_Q18	During the past 12 months, have you used the Internet at home?		
	to download or watch a movie over the Internet		
1 2	Yes No DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		

SU_Q19	During the past 12 months, have you used the Internet at home?		
	to research community events		
1 2	Yes No DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SU_Q20	During the past 12 months, have you used the Internet at home?		
	for general browsing (surfing)		
1 2	Yes No DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SU_Q21	During the past 12 months, have you used the Internet at home?		
	for any other reasons		
	INTERVIEWER: Read the entire question to the respondent.		
1 2	Yes(Go to SU_S21) No DK, RF		
Default:	(Go to SU_Q22)		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SU_S21	During the past 12 months, have you used the Internet for personal use, at home, for any other reason not previously specified?		
	(80 spaces)		
Note:	DK, RF are not allowed.		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SU_Q22	During the past 12 months, did you use a computer at work for personal non-business use?		
1 2	Yes No		
Coverage:	Respondents who have used the Internet at home during the past 12 months		

SU_Q23	How often do you use the Internet at work for personal non-business use in a typical month?		
	<u>INTERVIEWER</u> : Read categories to respondent.		
1 2 3 4 5	At least once a day At least once a week (but not every day) At least once a month (but not every week) Less than once a month Not at all DK, RF		
Coverage:	Respondents who have used the Internet at home and have used a computer at work for personal non-business use during the past 12 months		
SU_END	End Module		
Section:	Government On-line (GL)		
GL_BEG	Begin Module		
GL_C01A	If LU_Q01 = 1 (Yes)		
Coverage:	All respondents		
GL_C01B	If SU_Q03 = 1 (Yes) or If SU_Q04 = 1 (Yes)(Go to GL_R01) Else(Go to GL_C05)		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
GL_R01	The next questions relate to obtaining Canadian government information.		

GL_Q01	During the past 12 months, have you used the Internet for personal non-business use for any of the following reasons?		
	INTERVIEWER: Read categories to respondent. Mark all that apply.		
01 02 03 04 05 06 07 08 09 10	Search for government related information File your income tax Download a government form (e.g., a passport or Social Insurance Number form) Submit a completed form Access information on a government program or service Communicate with government departments or employees Communicate with an elected official (e.g., member of parliament) Vote in a municipal, provincial or federal election Provide your opinion during an on-line government consultation I do not search for government information Other - Specify		
Default:	(Go to GL_C02)		
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government		
GL_S01	What other reasons have you used the Internet for personal non-business use? (Related to obtaining information or communicating with the Canadian government) INTERVIEWER: Specify.		
	(80 spaces)		
Note:	DK, RF are not allowed.		
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government		
GL_C02	If SU_Q03 = 1 (Yes)		
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government		
GL_Q02	During the past 12 months, how often did you use the Internet to search for information on Canadian government programs or services?		
	INTERVIEWER: Read categories to respondent.		
1 2 3 4 5	At least once a day At least once a week (but not every day) At least once a month (but not every week) Less than once a month Not at all DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for information about government		

GL_Q03	During the past 12 months, did you use the Internet to express your		
	opinion related to Canadian government policies, laws, causes or issues that you feel are important?		
1 2	Yes No DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government		
GL_Q04	During the past 12 months, what levels of Canadian government did you obtain information from or communicate with using the Internet?		
	INTERVIEWER: Read categories to respondent. Mark all that apply.		
1 2 3	Municipal Provincial Federal DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government		
GL_C05	If SU_Q03 = 1 (Yes) and SU_Q04 = 1 (Yes)(Go to GL_END) Else(Go to GL_Q05)		
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government		
GL_Q05	What is the main reason why you do not use the Internet to search for information or to communicate with Canadian municipal, provincial or federal government(s)?		
01 02 03 04 05 06 07 08 09 10 11	Too difficult to find correct website It is easier to contact the government in person Easier to use telephone (to do business with government) Concern for privacy when providing information Concern for security of financial transactions I do not have convenient access to the Internet Other - Specify		
Default:	(Go to GL_END)		
Coverage:	Respondents who have used the Internet at home during the past 12 months but not to search for information about government or not to communicate with the Canadian government		

GL_S05	What are the other reason(s) you do not use the Internet to search for information or to communicate with Canadian municipal, provincial or federal government(s)?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have used the Internet at home during the past 12 months but not to search for information about government or not to communicate with the Canadian government
GL_END	End Module
Section:	Medical Health Use (MH)
MH_BEG	Begin Module
MH_C01	If SU_Q05 = 1 (Yes)
Coverage:	All respondents
MH_R01	The next questions relate to your medical or health use of the Internet.
MH_Q01	During the past 12 months, what kind of medical or health-related information did you search for using the Internet?
	INTERVIEWER: Read categories to respondent. Mark all that apply.
01 02 03 04 05 06 07 08	Lifestyle (e.g., diet, nutrition, exercise, health promotion, illness prevention) Alternative therapy (e.g., herbal medications, aromatherapy, acupuncture) Health care system or delivery (e.g., structure, physicians) Drugs or medications (e.g., aspirin, corticosteroids, Viagra) Surgeries (e.g., hernia, appendectomy) Specific diseases (e.g., diagnosis, new research, treatment) Analysis for specific symptoms (e.g., rash, fatigue, mole) Other DK, RF
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for medical or

health related information

MH_Q02	During the past 12 months, have you communicated (about your health or that of another family member) with your family doctor or general practitioner? (Communicated by Internet, e-mail, in person, phone or other method.)			
1 2 3	Yes No			
Coverage:	Respondents who have used the Internet at home during the past 12 months to search for medical or health related information			
MH_Q03	During the past 12 months, have you discussed with your family doctor or general practitioner, medical or health information you obtained from the Internet? (Communicated by Internet, e-mail, in person, phone or other method about your health or that of another family member)			
1 2	Yes No DK, RF			
Coverage:	Respondents who have used the Internet at home during the past 12 months who indicated that they use the Internet to search for medical or health related information and communicated with their family doctor			
MH_Q04	During the past 12 months, have you used the Internet to obtain the following from your family doctor or general practitioner?			
	INTERVIEWER: Read categories to respondent. Mark all that apply.			
1 2 3 4 5	Appointments Prescription renewals Advice Other No / I have not used the Internet to obtain anything from my family doctor or general practitioner DK, RF			
Coverage:	Respondents who have used the Internet at home during the past 12 months who indicated that they communicated by Internet, e-mail, in person, phone or other method with their family doctor or general practitioner			
MH_END	End Module			
Section:	Educational Use (EU)			
EU_BEG	Begin Module			
EU_C01A	If SU_Q06 = 1 (Yes)			
Coverage:	All respondents			
EU_R01	You previously indicated Internet use for education, training, or for school work.			

EU_Q01	For what specific educational purposes did you use the Internet, during the past 12 months?		
	<u>INTERVIEWER</u> : Mark all that apply. Do not include teachers or professors using the Internet in school for work.		
01 02 03	Distance education, self directed learning or correspondence courses Research information for project assignments or for solving academic problems Communicate with teachers and peers (includes submission of projects or assignments)		
04 05 06	Communicate with administration, register, or obtain marks Other - Specify(Go to EU_S0 Do not use Internet for education or training DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months for education, training or school work		
EU_S01	For what other educational purpose, not previously mentioned, did you use the Internet?		
	INTERVIEWER: Specify.		
	(80 spaces)		
Note:	DK, RF are not allowed.		
Coverage:	Respondents who have used the Internet at home during the past 12 months for education, training or school work		
EU_END	End Module		
Section:	Social Cohesion (SC)		
SC_BEG	Begin Module		
SC_C01	If LU_Q01 = 1 (Yes)		
Coverage:	All respondents		
SC_Q01	During the past 12 months, how often did you use the Internet to read on- line newspapers or magazines, about a particular political or social issue?		
	INTERVIEWER: Read categories to respondent.		
1 2 3 4 5	At least once a day At least once a week (but not every day) At least once a month (but not every week) Less than once a month Not at all DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		

SC_Q02	During the past 12 months, how often did you use the Internet to read what other Canadians think about a political or social issue?		
	INTERVIEWER: Read categories to respondent.		
1 2 3 4 5	At least once a day At least once a week (but not every day) At least once a month (but not every week) Less than once a month Not at all DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SC_Q03	During the past 12 months, how often did you use the Internet to correspond with other Canadians about a political or social issue? (e.g. grass roots participation)		
	INTERVIEWER: Read categories to respondent.		
1 2 3 4 5	At least once a day At least once a week (but not every day) At least once a month (but not every week) Less than once a month Not at all DK, RF		
Coverage:	Respondents who have used the Internet at home during the past 12 months		
SC_END	End Module		
Section:	Electronic Commerce (EC)		
EC_BEG	Begin Module		
EC_C01	If PU_Q01 = 1 (Yes)		
Coverage:	All respondents		
EC_R01	The next few questions are about the Internet and its influence on purchases of goods and services.		
	These relate to orders you made during the past 12 months for personal or household consumption only. You may or may not have paid for these goods or services over the Internet.		
	These questions do not include purchases for a business.		

EC_Q01	During the past 12 months, have you ordered a good or service over the Internet? (For your personal or household use, not business use.)		
1 2	Yes No		
Coverage:	Respondents who have used the Internet during the past 12 months for personal non-business use		
EC_Q02	During the past 12 months, what types of goods or services were ordered?		
	INTERVIEWER: Read categories to respondent. Mark all that apply.		
01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18	Computer software Computer hardware Music (e.g., CDs, tapes, MP3) Books, magazines, on-line newspapers Videos, digital video disc (DVD discs) Other entertainment products (concert, theatre tickets) Food, condiments, beverages Prescription drugs Other health, beauty, vitamins Clothing, jewellery and accessories Housewares (e.g., large appliances, furniture) Consumer electronics (e.g., camera, computer, stereo, TV, DVD player, VCR) Automotive (e.g., cars, trucks, recreational vehicles or products) Travel arrangements (e.g., hotel reservations, travel tickets, rental car) Flowers - gifts Sports equipment Toys and games Real Estate Other - Specify		
Default:	(Go to EC_Q03)		
Coverage:	Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use		
EC_S02	What other type of goods or services were ordered?		
	INTERVIEWER: Specify.		
	(80 spaces)		
Note:	DK, RF are not allowed.		
Coverage:	Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use		

EC_Q03	During the past 12 months, how many separate orders for goods or services did you place over the Internet?				
	INTERVIEWER: Number of transactions, not articles purchased.				
	(3 spaces) [Min: 1 Max: 995] DK, RF				
Coverage:	Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use				
EC_Q04	During the past 12 months, what was the estimated total cost, in Canadian dollars, of the goods and services you ordered over the Internet?				
	INTERVIEWER: Probe for estimate. Round to the nearest dollar value.				
	(6 spaces) [Min: 0 Max: 999995] DK, RF				
Coverage:	Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use				
EC_C05	If EC_Q03 = RESPONSE(Go to EC_Q05) Else(Go to EC_C06)				
Coverage:	Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use				
EC_Q05	Of the total number of separate orders placed over the Internet, how many of these orders were from companies in Canada? INTERVIEWER: Number of transactions, not articles purchased.				
	(3 spaces) [Min: 0 Max: 995] DK, RF				
Coverage:	Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use				
EC_C06	If (EC_Q05 > 0) and (EC_Q05 < EC_Q03)(Go to EC_Q06) Else(Go to EC_Q07)				
Coverage:	Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use				
EC_Q06	Of the total amount spent on goods or services ordered over the Internet, how much was spent on goods and services from companies in Canada?				
	INTERVIEWER: Probe for estimate. Round to the nearest dollar value.				
	(6 spaces) [Min: 0 Max: 999995] DK, RF				
Coverage:	Respondents who during the past 12 months have ordered a good or service from Canadian companies over the Internet for personal or household use				

EC_Q07	During the past 12 months, how did you pay for these goods or service ordered over the Internet?				
	INTERVIEWER: Mark all that apply.				
1 2 3 4 5	Paid directly over the Internet (with a credit or debit card) Credit card over the telephone Payment on delivery (COD) By cheque Other DK, RF				
Coverage:	Respondents who during the past 12 months have ordered a good or serve personal or household use	ice over the Internet for			
EC_Q08	Have you used the Internet to shop for personal or household products or services? That is, have you used the Internet during the past 12 months to narrow down the search for goods or services without placing an order directly over the Internet?				
1	Yes				
2	No DK, RF				
Coverage:	Respondents who have used the Internet during the past 12 months for personal non-business use				
EC_Q09	What types of goods or services were these?				
	INTERVIEWER: Read categories to respondent. Mark all the	at apply.			
01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18	Computer software Computer hardware Music (e.g., CDs, tapes, MP3) Books, magazines, on-line newspapers Videos, digital video disc (DVD discs) Other entertainment products (concert, theatre tickets) Food, condiments, beverages Prescription drugs Other health, beauty, vitamins Clothing, jewellery and accessories Housewares (e.g., large appliances, furniture) Consumer electronics (e.g., camera, computer, stereo, TV, Automotive (e.g., cars, trucks, recreational vehicles or produ Travel arrangements (e.g., hotel reservations, travel tickets, Flowers - gifts Sports equipment Toys and games Real Estate Other - Specify	ucts) , rental car)			
Default:	(Go to EC_Q10)				
Coverage:	Respondents who have used the Internet during the past 12 months to wir household products or services	ndow shop for personal or			

EC_S09	What other type of goods or services were these?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have used the Internet during the past 12 months to window shop for personal or household products or services
EC_Q10	Did the search for goods and services using the Internet, 'Window Shopping', later result in a direct purchase from a retailer? That is, a purchase that did not involve the ordering or payment of a good or service over the Internet.
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet during the past 12 months to window shop for personal or household products or services
EC_END	End Module
Section:	Language of Use (LA)
LA_BEG	Begin Module
LA_C01	If PU_Q01 = 1 (Yes)
Coverage:	All respondents
LA_R01	The next questions relate to spoken language and language of use on the Internet.
LA_Q01	Do you speak French well enough to conduct a conversation?
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet during the past 12 months

LA_Q02	What languages do you use when searching for information on Internet sites?
	INTERVIEWER: Read categories to respondent.
01 02 03 04 05 06 07	English only French only English and French (and may include other languages) English and another language except French French and another language except English Other languages only (no English or French) I do not search for information by means of the Internet(Go to LA_Q05) DK, RF
Coverage:	Respondents who have used the Internet during the past 12 months
LA_Q03	What language would you prefer to use when searching for information on the Internet?
	INTERVIEWER: Read categories to respondent.
01 02 03 04 05 06	English only French only English and French (and may include other languages) English and another language except French French and another language except English Other languages only (no English or French) I have no preference DK, RF
Coverage:	Respondents who have used the Internet during the past 12 months
LA_Q04	Are you able to obtain the information from the Internet in the languages of your choice?
1 2	Yes No DK, RF
Coverage:	Respondents who have used the Internet during the past 12 months
LA_Q05	What languages do you use when writing Internet e-mails?
	INTERVIEWER: Read categories to respondent.
01 02 03 04 05 06 07	English only French only English and French (and may include other languages) English and another language except French French and another language except English Other languages only (no English or French) I do not communicate by e-mail DK, RF
Coverage:	Respondents who have used the Internet during the past 12 months

LA_END	End Module
Section:	Non Use from Home (NU)
NU_BEG	Begin Module
NU_C01	If LU_Q01 = 1 (Yes)
Coverage:	All respondents
NU_Q01	During the next 12 months, do you plan to use the Internet from any location?
1 2	Yes No
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet
NU_Q02	Would this use be from ?
	INTERVIEWER: Read categories to respondent. Mark all that apply.
1 2 3 4 5	Home Work School, college or university A public library Other - Specify(Go to NU_S02) DK, RF
Default:	(Go to NU_Q03)
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who plan to use the Internet in the next 12 months
NU_S02	From what other location(s), not previously mentioned, do you plan to use the Internet in the next 12 months?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who plan to use the Internet in the next 12 months

NU_Q03	Does your household have a computer or other device that could access the Internet at home?
1 2	Yes No
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet
NU_Q04	Does your household currently have an Internet connection at home?
1 2	Yes No
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who presently have a computer that could access the Internet at home
NU_Q05	Is your household currently connected to the Internet at home by ?
	INTERVIEWER: Read categories to respondent. Mark all that apply.
01 02 03 04 05 06	Telephone line connected to a computer Cable line connected to a computer Connected through a television Satellite dish Wireless (e.g., cellular telephone, personal digital assistant (PDA)) Other connection
Default:	(Go to NU_Q06)
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home
NU_S05	What other connection can members of your household use to access the Internet at home?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home

NU_Q06	Through what devices can members of your household access the Internet from home?
	INTERVIEWER: Read categories to respondent. Mark all that apply.
01 02 03 04 05 06	Home personal computer Portable computer Digital television or set top box Video games machine (console) with Internet connection A mobile telephone or another wireless personal digital assistant (PDA) Other device
Default:	(Go to NU_Q07)
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home
NU_S06	What other device can members of your household use to access the Internet at home?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home
NU_Q07	What are the reasons why you do not access the Internet from home?
	INTERVIEWER: Mark all that apply.
01 02 03 04 05 06 07 08 09	Too costly (service or equipment) Internet or computer too difficult to use Use at work instead Use at another location instead No need / not useful Not enough time Cannot obtain access due to remote location of dwelling Too much objectionable material on Internet Other confidentiality, security or privacy concerns
10 11	No interest Other - Specify(Go to NU_S07) DK, RF
Default:	(Go to NU_Q08)
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home

NU_S07	What are the other reason(s) you do not access the Internet from home?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home
NU_Q08	What is the greatest barrier that keeps you from using the Internet, from home?
01 02 03 04 05 06 07 08 09 10	Cost (service or equipment) Access to a computer or some other form of Internet access Lack of skills or training Fear of technology No need/not useful No interest Not enough time Disability Other confidentiality, security or privacy concerns Other - Specify
Default:	(Go to NU_C09)
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet
NU_\$08	What is the other greatest barrier that keeps you from accessing the Internet from home? INTERVIEWER: Specify. (80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet
NU_C09	If NU_Q04 = 1 (Yes)(Go to NU_END) Else(Go to NU_Q09)
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet

	Questionnane
NU_Q09	Would you access the Internet from home if you had the equipment and the connection?
1 2	Yes No DK, RF
Coverage:	Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who do not have an Internet connection at home
NU_END	End Module
Section:	Privacy and Security (PS)
PS_BEG	Begin Module
Coverage:	All respondents
PS_R01	The next set of questions relate to privacy and security concerns on the Internet.
PS_Q01	In general, how concerned (are you/would you be) about privacy on the Internet? For example, people finding out what websites you have visited, others reading your e mail?
	INTERVIEWER: Read categories to respondent.
1 2 3	Not at all concerned Concerned Very concerned DK, RF
Coverage:	All respondents
PS_Q02	How concerned (are you/would you be) about conducting banking transactions over the Internet?
	INTERVIEWER: Read categories to respondent.
1 2 3	Not at all concerned Concerned Very concerned DK, RF
Coverage:	All respondents

	Q.1. 000101111111
PS_Q03	How concerned (are you/would you be) about using your credit card over the Internet?
	INTERVIEWER: Read categories to respondent.
1 2 3 4	Not at all concerned Concerned Very concerned I do not have a credit card DK, RF
Coverage:	All respondents
PS_Q04	How concerned (are you/would you be) about providing personal financial information to government departments over the Internet? (E.g., applying for employment insurance or a student loan?)
	INTERVIEWER: Read categories to respondent.
1 2 3	Not at all concerned Concerned Very concerned DK, RF
Coverage:	All respondents
PS_Q05	How concerned (are you/would you be) about giving personal, non financial information to a government official in Canada over the Internet?
	INTERVIEWER: Read categories to respondent.
1 2 3	Not at all concerned Concerned Very concerned DK, RF
Coverage:	All respondents
PS_END	End Module
Section:	Ethnic Origin (EO)
EO_BEG	Begin Module
Coverage:	All respondents
EO_R01	The following questions are about your ethnic ancestry, heritage or background.

EO_Q01	What were the ethnic or cultural origins of your ancestors? Include ancestors from both sides of your family. (An ancestor is someone from whom a person is descended and is usually more distant than a grandparent.)
	<u>INTERVIEWER</u> : Ethnic or cultural backgrounds are to be entered in the order in which they are stated. Do not provide examples. Enter up to four responses.
	(4 spaces) [Min: 1 Max: 9999] DK, RF
Note:	An ethnic origin look up file was provided to the interviewers. See appendix C for a listing of the names of the countries associated with the code.
Coverage:	All respondents
EO_C01	If EO_Q01 = 7777 (Other - Specify)(Go to EO_S01) Else(Go to EO_C02A)
Coverage:	All respondents
EO_S01	To which ethnic or cultural origins did your ancestors belong?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents with answers to EO_Q01 that were not in the ethnic origin look up file
EO_C02A	If EO_Q01 = DK or RF(Go to EO_END) Else(Go to EO_Q02)
Coverage:	Respondents who responded to EO_Q01
EO_Q02	To which ethnic or cultural origins did your ancestors belong?
	(4 spaces) [Min: 1 Max: 9999] DK, RF
Note:	An ethnic origin look up file was provided to the interviewers. See appendix C for a listing of the names of the countries associated with the code.
Coverage:	Respondents who reported more than one ethnic origin response
EO_C02B	If EO_Q02 = 7777 (Other - Specify)(Go to EO_S02) Else(Go to EO_C02C)
Coverage:	Respondents who responded to EO_Q01

EO_S02	To which ethnic or cultural origins did your ancestors belong?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents with answers to EO_Q02 that were not in the ethnic origin look up file
EO_C02C	If EO_Q01 = Canadian and EO_Q02 = 0 (X - Empty)(Go to EO_Q02C) Else(Go to EO_C03A)
Coverage:	Respondents who responded to EO_Q01
EO_Q02C	In addition to the origin you have already mentioned what were the other ethnic or cultural origins of your ancestors on first coming to North America?
	<u>INTERVIEWER</u> : If the respondent provides another answer, please return to EO_Q02 and enter the appropriate answer. Otherwise, press <1> to continue.
1	Continue DK, RF
Coverage:	Respondents who answered Canadian to both EO_Q01 and EO_Q02
EO_C03A	If EO_Q02 = 0 (X - Empty) or DK or RF(Go to EO_END) Else(Go to EO_Q03)
Coverage:	Respondents who responded to EO_Q02
EO_Q03	To which ethnic or cultural origins did your ancestors belong?
	(4 spaces) [Min: 1 Max: 9999] DK, RF
Note:	An ethnic origin look up file was provided to the interviewers. See appendix C for a listing of the names of the countries associated with the code.
Coverage:	Respondents who reported more than two ethnic origin responses
EO_C03B	If EO_Q03 = 7777(Other - Specify)(Go to EO_S03) Else(Go to EO_C04A)
Coverage:	Respondents who responded to EO_Q03

EO_S03	To which ethnic or cultural origins did your ancestors belong?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents with answers to EO_Q03 that were not in the ethnic origin look up file
EO_C04A	If EO_Q03 = 0 (X - Empty) or DK or RF(Go to EO_END) Else(Go to EO_Q04)
Coverage:	Respondents who responded to EO_Q03
EO_Q04	To which ethnic or cultural origins did your ancestors belong?
	(4 spaces) [Min: 1 Max: 9999] DK, RF
Note:	An ethnic origin look up file was provided to the interviewers. See appendix C for a listing of the names of the countries associated with the code.
Coverage:	Respondents who reported more than three ethnic origin responses
EO_C04B	If EO_Q04 = 7777 (Other - Specify)
Coverage:	Respondents who responded to EO_Q04
EO_S04	To which ethnic or cultural origins did your ancestors belong?
	INTERVIEWER: Specify.
	(80 spaces)
Note:	DK, RF are not allowed.
Coverage:	Respondents with answers to EO_Q04 that were not in the ethnic origin look up file
EO_END	End Module
Section:	Income (INC)
INC_STR	Begin Module
Coverage:	All respondents
INC_R01	Various measures of income are needed to study the relationship between overall economic situation and use of the Internet.

INC_Q01	From which of the following sources did your household receive any income during the past 12 months?
	INTERVIEWER: Read categories to respondent. Mark all that apply.
01 02 03 04 05 06 07 08 09 10 11 12 13	Wages and salaries Income from self-employment Dividends and interest on bonds, savings, stocks Employment Insurance Workers Compensation Benefits from Canada or Quebec pension plan Retirement pensions, superannuation and annuities Old Age Security and Guaranteed Income Supplement Child Tax Benefit Provincial or municipal social assistance or welfare Child Support Alimony Other income (e.g., rental, scholarships, other government income) No income DK, RF
Coverage:	All respondents
INC_C02	If INC_Q01 = 14 (No income)
Coverage:	All respondents
INC_Q02	What is your best estimate of the total income before taxes and deductions of all household members, from all sources, during the past 12 months?
	(7 spaces) [Min: 0 Max: 9999995] DK, RF
Coverage:	Respondents with income
INC_C03	If INC_Q02 = DK or RF
Coverage:	Respondents with income
INC_C04	If Info.Hhldmems = 1 then set PrsnIncome = HHLDIncome(Go to INC_END) Else(Go to INC_Q04)
Coverage:	Respondents with income
INC_Q04	What is your best estimate of your personal total income before taxes and deductions from all sources, during the past 12 months?
	(7 spaces) [Min: 0 Max: 9999995] DK, RF
Coverage:	Respondents with income

	Questionium c
INC_END	End Module
Section:	Income Ranges (INR)
INR_STR	Begin Module
INR_Q01	(Can you estimate in which of the following groups your personal/household income falls)
	Was your (personal/household) income less than \$60,000?
1 2	Yes No DK, RF
Coverage:	Respondents with income
INR_C02	If INR_Q01 = 1 (Yes)
Coverage:	Respondents with income
INR_Q02	Was your (personal/household) income less than \$30,000?
1 2	Yes No DK, RF
Coverage:	Respondents with income less than \$60,000
INR_C03	If INR_Q02 = 1 (Yes)
Coverage:	Respondents with income less than \$60,000
INR_Q03	Was your (personal/household) income less than \$20,000?
1 2	Yes No DK, RF
Coverage:	Respondents with income less than \$30,000
INR_C04	If INR_Q03 = 1 (Yes)
Coverage:	Respondents with income less than \$30,000

INR_Q04	Was your (personal/household) income less than \$10,000?
1 2	Yes No DK, RF
Coverage:	Respondents with income less than \$20,000
INR_C05	If INR_Q02 = 2 (No)
Coverage:	Respondents with income greater than \$30,000
INR_Q05	Was your personal/household income less than \$40,000?
1 2	Yes No DK, RF
Coverage:	Respondents with income greater than \$30,000
INR_C06	If INR_Q05 = 2 (No)
Coverage:	Respondents with income greater than \$30,000
INR_Q06	Was your (personal/household) income less than \$50,000?
1 2	Yes No DK, RF
Coverage:	Respondents with income greater than \$40,000
INR_C07	If INR_Q01 = 2 (No)
Coverage:	Respondents with income greater than \$40,000
INR_Q07	Was your (personal/household) income less than \$100,000?
1 2	Yes No DK, RF
Coverage:	Respondents with income greater than \$60,000
INR_C08	If INR_Q07 = 1 (Yes)
Coverage:	Respondents with income greater than \$60,000

INR_Q08	Was your (personal/household) income less than \$80,000?	
1 2	Yes No DK, RF	
Coverage:	Respondents with income greater than \$60,000 and less than \$100,000	
INR_C09	If INR_Q08 = 1 (Yes)	
Coverage:	Respondents with income greater than \$60,000 and less than \$100,000	
INR_Q09	Was your (personal/household) income less than \$70,000?	
1 2	Yes No DK, RF	
Coverage:	Respondents with income less than \$80,000	
INR_C10	If INR_Q08 = 2 (No) Else	` _ /
Coverage:	Respondents with income less than \$80,000	
INR_Q10	Was your (personal/household) income less than \$90,000?	
1 2	Yes No DK, RF	
Coverage:	Respondents with income greater than \$80,000	
INR_C11	If INR_Q07=2 (NO) Else	` _ ,
Coverage:	Respondents with income greater than \$80,000	
INR_Q11	Was your (personal/household) income less than \$150,000?	?
1 2	Yes No DK, RF	
Coverage:	Respondents with income greater than \$100,000	
INR_END	End Module	

INDEX

E	EU_Q01	19
EC_BEG20	EU_R01	18
EC_C0120	EU_S01	19
EC_C0522	EV_BEG	1
EC_C0622	EV_END	2
EC_END24	EV_Q01	1
EC_Q0121	EV_Q02	2
EC_Q0221	G	
EC_Q0322	GL_BEG	14
EC_Q0422	GL_C01A	14
EC_Q0522	GL_C01B	14
EC_Q0622	GL_C02	15
EC_Q0723	GL_C05	16
EC_Q0823	GL_END	17
EC_Q0923	GL_Q01	15
EC_Q1024	GL_Q02	15
EC_R0120	GL_Q03	16
EC_S0221	GL_Q04	16
EC_S0924	GL_Q05	16
EO_BEG31	GL_R01	14
EO_C0132	GL_S01	15
EO_C02A32	GL_S05	17
EO_C02B32	I	
EO_C02C33	INC_C02	35
EO_C03A33	INC_C03	35
EO_C03B33	INC_C04	35
EO_C04A34	INC_END	36
EO_C04B34	INC_Q01	35
EO_END34	INC_Q02	35
EO_Q0132	INC_Q04	35
EO_Q02 32	INC_R01	34
EO_Q02C33	INC_STR	34
EO_Q0333	INR_C02	36
EO_Q0434	INR_C03	36
EO_R0131	INR_C04	36
EO_S0132	INR_C05	37
EO_S0233	INR_C06	37
EO_S0334	INR_C07	37
EO_S0434	INR_C08	37
EU_BEG 18	INR_C09	38
EU_C01A18	INR_C10	38
EU END 19	INR C11	38

INR END	38	LU_Q06	6
INR_Q01		LU S06	
INR 002		M	
INR_Q03		MH BEG	17
INR Q04		MH_C01	
INR_Q05		MH_END	
INR_Q06		MH_Q01	
INR_Q07		MH_Q02	
INR_Q08		MH Q03	
INR_Q09		MH_Q04	
INR_Q10		MH_R01	
INR_Q11		N	• ′
INR_STR		NU_BEG	26
IU_BEG		NU_C01	
IU_C01A		NU C09	
IU_C01B		NU END.	
IU_C02		NU_Q01	
IU_C05		NU_Q02	
IU_END		NU_Q03	
IU_Q01		NU_Q04	
IU_Q02		NU_Q05	
=			
IU_Q03		NU_Q06	
IU_Q04		NU_Q07	
IU_Q05		NU_Q08	
IU_Q06		NU_Q09	
IU_R01		NU_S02	
IU_S01		NU_S05	
IU_S02	. 8	NU_S06	
L	2.4	NU_S07	
LA_BEG		NU_S08	29
LA_C01		P	•
LA_END		PS_BEG	
LA_Q01		PS_END	
LA_Q02		PS_Q01	
LA_Q03		PS_Q02	
LA_Q04		PS_Q03	
LA_Q05		PS_Q04	
LA_R01	24	PS_Q05	
LU_BEG	. 4	PS_R01	30
LU_C01	. 4	PU_BEG	. 2
LU_END	. 6	PU_C01	. 2
LU_Q01	. 5	PU_END	. 4
LU_Q02	. 5	PU_Q01	. 2
LU_Q03	. 5	PU_Q02	. 2
LU_Q04		PU_Q03	
LU_Q05		PU_Q04	

PU_Q053	SU_Q0410
PU_Q064	SU_Q0510
PU_S05 4	SU_Q0610
PU_S064	SU_Q0710
S	SU_Q0810
SC_BEG19	SU_Q0911
SC_C0119	SU_Q1011
SC_END	SU_Q1111
SC_Q0119	SU_Q1211
SC_Q0220	SU_Q1311
SC_Q0320	SU_Q1412
ST_BEG1	SU_Q1512
ST_C011	SU_Q1612
ST_END1	SU_Q1712
ST_R01 1	SU_Q1812
ST_R02 1	SU_Q1913
SU_BEG9	SU_Q2013
SU_C019	SU_Q2113
SU_END 14	SU_Q2213
SU_Q019	SU_Q2314
SU_Q029	SU_S2113
SU_Q039	