

Public Service Employee Survey - 2002
Public Use Microdata File

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Variable Name: **Q006** *Position:* 11 *Length:* 1

I feel pressured by others to work more than my regular hours.

		FREQ	WTD
1	Strongly agree	7,676	7,520
2	Mostly agree	14,846	14,598
3	Mostly disagree	31,346	31,362
4	Strongly disagree	34,260	34,487
5	Not applicable	5,727	5,826
7	Don't know	646	666
9	Not stated	509	516
		=====	=====
		95,010	94,976

Variable Name: **Q007** *Position:* 12 *Length:* 1

I feel I can claim overtime compensation (in money or in leave) for the overtime hours that I work.

		FREQ	WTD
1	Strongly agree	27,942	28,641
2	Mostly agree	30,723	30,806
3	Mostly disagree	12,539	12,253
4	Strongly disagree	13,011	12,681
5	Not applicable	8,278	8,087
7	Don't know	2,075	2,061
9	Not stated	442	447
		=====	=====
		95,010	94,976

Variable Name: **Q008** *Position:* 13 *Length:* 1

I am satisfied with my current work arrangement (e.g., regular hours, telework, compressed work week).

		FREQ	WTD
1	Strongly agree	39,224	38,924
2	Mostly agree	43,532	43,391
3	Mostly disagree	7,407	7,521
4	Strongly disagree	3,798	4,066
5	Not applicable	322	323
7	Don't know	193	202
9	Not stated	534	549
		=====	=====
		95,010	94,976

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Variable Name: **Q009A** Position: 14 Length: 1

Do you currently work according to any of the following alternate working arrangements?
Compressed work week

		FREQ	WTD
1	Yes	17,184	17,143
2	No	74,432	74,277
9	Not stated	3,394	3,557
		=====	=====
		95,010	94,976

Variable Name: **Q009B** Position: 15 Length: 1

Do you currently work according to any of the following alternate working arrangements? Flexible
work schedule (i.e., variable start and end times)

		FREQ	WTD
1	Yes	30,442	30,019
2	No	59,796	60,071
9	Not stated	4,772	4,887
		=====	=====
		95,010	94,976

Variable Name: **Q009C** Position: 16 Length: 1

Do you currently work according to any of the following alternate working arrangements?
Telework

		FREQ	WTD
1	Yes	4,810	4,647
2	No	83,532	83,478
9	Not stated	6,668	6,851
		=====	=====
		95,010	94,976

Variable Name: **Q009D** Position: 17 Length: 1

Do you currently work according to any of the following alternate working arrangements? Job
sharing

		FREQ	WTD
1	Yes	1,513	1,623
2	No	86,575	86,278
9	Not stated	6,922	7,075
		=====	=====
		95,010	94,976

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Variable Name: **Q016** *Position:* 27 *Length:* 1

I am encouraged to be innovative or to take initiative in my work.

		FREQ	WTD
1	Always	23,949	23,516
2	Often	31,520	31,154
3	Sometimes	24,138	24,286
4	Rarely or never	13,767	14,349
5	Not applicable	797	817
7	Don't know	419	420
9	Not stated	420	433
		=====	=====
		95,010	94,976

Variable Name: **Q017** *Position:* 28 *Length:* 1

The training offered by my department is available in the official language of my choice.

		FREQ	WTD
1	Always	63,155	62,956
2	Often	16,510	16,328
3	Sometimes	5,739	5,788
4	Rarely or never	2,925	3,090
5	Not applicable	2,863	2,925
7	Don't know	3,428	3,482
9	Not stated	390	408
		=====	=====
		95,010	94,976

Variable Name: **Q018** *Position:* 29 *Length:* 1

I have a say in decisions and actions that have an impact on my work.

		FREQ	WTD
1	Always	11,016	10,758
2	Often	31,420	30,721
3	Sometimes	33,727	33,839
4	Rarely or never	17,333	18,101
5	Not applicable	571	591
7	Don't know	576	585
9	Not stated	367	381
		=====	=====
		95,010	94,976

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Variable Name: **Q028** *Position:* 39 *Length:* 1

My immediate supervisor distributes the work fairly.

		FREQ	WTD
1	Strongly agree	23,016	22,727
2	Mostly agree	43,112	43,161
3	Mostly disagree	12,230	12,333
4	Strongly disagree	6,729	6,949
5	Not applicable	5,681	5,584
7	Don't know	3,650	3,613
9	Not stated	592	609
		=====	=====
		95,010	94,976

Note: Your immediate supervisor is the person who evaluates your work performance.

Variable Name: **Q029** *Position:* 40 *Length:* 1

Subject to operational requirements, my immediate supervisor supports the use of flexible work arrangements (e.g., flexible hours, compressed work weeks, telework).

		FREQ	WTD
1	Strongly agree	33,526	32,651
2	Mostly agree	32,613	32,304
3	Mostly disagree	8,076	8,223
4	Strongly disagree	6,088	6,414
5	Not applicable	7,225	7,821
7	Don't know	6,896	6,959
9	Not stated	586	604
		=====	=====
		95,010	94,976

Note: Your immediate supervisor is the person who evaluates your work performance.

Variable Name: **Q030** *Position:* 41 *Length:* 1

My immediate supervisor helps me determine my learning needs.

		FREQ	WTD
1	Strongly agree	14,990	14,712
2	Mostly agree	35,839	35,607
3	Mostly disagree	22,931	22,960
4	Strongly disagree	12,772	13,147
5	Not applicable	4,289	4,318
7	Don't know	3,492	3,527
9	Not stated	697	705
		=====	=====
		95,010	94,976

Note: Your immediate supervisor is the person who evaluates your work performance.

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Variable Name: **Q035** *Position:* 45 *Length:* 1

In my work unit, we learn from our mistakes and do what it takes to correct them.

		FREQ	WTD
1	Strongly agree	32,497	32,198
2	Mostly agree	48,090	48,004
3	Mostly disagree	8,949	9,136
4	Strongly disagree	2,947	3,111
5	Not applicable	587	598
7	Don't know	1,516	1,497
9	Not stated	424	432
		=====	=====
		95,010	94,976

Note: Your work unit includes you, your immediate supervisor and your colleagues.

Variable Name: **Q036** *Position:* 46 *Length:* 1

My work unit periodically takes time out to rethink the way it does business.

		FREQ	WTD
1	Strongly agree	17,240	16,993
2	Mostly agree	43,636	43,359
3	Mostly disagree	21,677	21,825
4	Strongly disagree	7,224	7,471
5	Not applicable	1,592	1,661
7	Don't know	3,138	3,159
9	Not stated	503	508
		=====	=====
		95,010	94,976

Note: Your work unit includes you, your immediate supervisor and your colleagues.

Variable Name: **Q037** *Position:* 47 *Length:* 1

I am satisfied with the way in which informal complaints on workplace issues are resolved in my work unit.

		FREQ	WTD
1	Strongly agree	15,022	14,726
2	Mostly agree	40,978	40,726
3	Mostly disagree	17,082	17,439
4	Strongly disagree	9,833	10,213
5	Not applicable	3,475	3,380
7	Don't know	8,080	7,944
9	Not stated	540	548
		=====	=====
		95,010	94,976

Note: Your work unit includes you, your immediate supervisor and your colleagues.

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Variable Name: **Q038** Position: 48 Length: 1

During meetings in my work unit, I feel free to use the official language of my choice.

		FREQ	WTD
1	Strongly agree	62,731	62,565
2	Mostly agree	17,532	17,577
3	Mostly disagree	5,079	4,981
4	Strongly disagree	3,851	3,855
5	Not applicable	4,718	4,851
7	Don't know	677	714
9	Not stated	422	433
		=====	=====
		95,010	94,976

Note: Your work unit includes you, your immediate supervisor and your colleagues.

Variable Name: **Q039** Position: 49 Length: 1

In my work unit, every individual, regardless of race, colour, gender or disability would be/is accepted as an equal member of the team.

		FREQ	WTD
1	Strongly agree	61,084	60,263
2	Mostly agree	23,868	24,242
3	Mostly disagree	4,339	4,504
4	Strongly disagree	3,188	3,409
5	Not applicable	891	903
7	Don't know	1,204	1,212
9	Not stated	436	444
		=====	=====
		95,010	94,976

Note: Your work unit includes you, your immediate supervisor and your colleagues.

Variable Name: **Q040** Position: 50 Length: 1

During the past 3 years, staff turnover has been a significant problem in my work unit.

		FREQ	WTD
1	Strongly agree	20,514	20,536
2	Mostly agree	22,028	21,991
3	Mostly disagree	23,016	22,970
4	Strongly disagree	16,738	16,735
5	Not applicable	5,944	5,955
7	Don't know	6,208	6,219
9	Not stated	562	570
		=====	=====
		95,010	94,976

Note: Your work unit includes you, your immediate supervisor and your colleagues.

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Variable Name: **Q044** *Position:* 54 *Length:* 1

My immediate supervisor does a good job of helping me develop my career.

		FREQ	WTD
1	Strongly agree	14,257	14,004
2	Mostly agree	34,216	33,925
3	Mostly disagree	24,762	24,872
4	Strongly disagree	13,261	13,669
5	Not applicable	4,412	4,426
7	Don't know	3,598	3,570
9	Not stated	504	512
		=====	=====
		95,010	94,976

Variable Name: **Q045** *Position:* 55 *Length:* 1

My department does a good job of supporting employee career development.

		FREQ	WTD
1	Strongly agree	14,839	14,569
2	Mostly agree	38,982	38,397
3	Mostly disagree	21,362	21,598
4	Strongly disagree	12,454	13,001
5	Not applicable	1,033	1,069
7	Don't know	5,861	5,859
9	Not stated	479	485
		=====	=====
		95,010	94,976

Variable Name: **Q046** *Position:* 56 *Length:* 1

I believe I have opportunities for promotion within my department or agency, given my education, skills and experience.

		FREQ	WTD
1	Strongly agree	12,861	12,563
2	Mostly agree	33,645	33,268
3	Mostly disagree	23,614	23,662
4	Strongly disagree	18,602	19,112
5	Not applicable	2,429	2,487
7	Don't know	3,358	3,375
9	Not stated	501	508
		=====	=====
		95,010	94,976

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Variable Name: **Q053A** *Position:* 63 *Length:* 1

To what extent, if at all, have any of the following adversely affected your career progress in the Public Service over the last three years? Conflict between work and family or personal obligations

		FREQ	WTD
1	Not at all	39,084	39,258
2	Minimally	23,273	23,122
3	Moderately	15,563	15,387
4	Significantly	9,277	9,284
5	Not applicable	5,991	6,062
7	Don't know	519	542
9	Not stated	1,303	1,322
		=====	=====
		95,010	94,976

Variable Name: **Q053B** *Position:* 64 *Length:* 1

To what extent, if at all, have any of the following adversely affected your career progress in the Public Service over the last three years? Lack of access to language training in my second official language

		FREQ	WTD
1	Not at all	54,136	54,074
2	Minimally	12,853	12,754
3	Moderately	7,253	7,191
4	Significantly	7,556	7,518
5	Not applicable	10,688	10,859
7	Don't know	1,284	1,325
9	Not stated	1,240	1,256
		=====	=====
		95,010	94,976

Variable Name: **Q053C** *Position:* 65 *Length:* 1

To what extent, if at all, have any of the following adversely affected your career progress in the Public Service over the last three years? Lack of access to learning opportunities

		FREQ	WTD
1	Not at all	31,945	31,429
2	Minimally	26,258	25,908
3	Moderately	18,794	18,932
4	Significantly	11,284	11,910
5	Not applicable	4,216	4,237
7	Don't know	1,159	1,186
9	Not stated	1,354	1,373
		=====	=====
		95,010	94,976

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Variable Name: **Q055C** Position: 74 Length: 1

From whom did you experience harassment on the job? Individuals working for me

		FREQ	WTD
1	Never	8,385	8,473
2	Once or twice	1,310	1,340
3	More than twice	1,166	1,186
4	Not applicable	5,888	6,033
6	Valid skip	74,876	74,509
9	Not stated	3,385	3,435
		=====	=====
		95,010	94,976

Note: Harassment is any improper conduct by an individual, that is directed at and offensive to another person or persons in the workplace, and that the individual knew or ought reasonably to have known would cause offence or harm. It comprises any objectionable act, comment or display that demeans, belittles, or causes personal humiliation or embarrassment, and any act of intimidation or threat. It includes harassment within the meaning of the Canadian Human Rights Act.

Variable Name: **Q055D** Position: 75 Length: 1

From whom did you experience harassment on the job? Individuals for whom I have a custodial responsibility (e.g., inmates, offenders, patients, detainees)

		FREQ	WTD
1	Never	6,201	6,241
2	Once or twice	479	510
3	More than twice	987	1,182
4	Not applicable	9,043	9,077
6	Valid skip	74,876	74,509
9	Not stated	3,424	3,457
		=====	=====
		95,010	94,976

Note: Harassment is any improper conduct by an individual, that is directed at and offensive to another person or persons in the workplace, and that the individual knew or ought reasonably to have known would cause offence or harm. It comprises any objectionable act, comment or display that demeans, belittles, or causes personal humiliation or embarrassment, and any act of intimidation or threat. It includes harassment within the meaning of the Canadian Human Rights Act.

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Variable Name: **Q057A** *Position:* 79 *Length:* 1

From whom did you experience physical violence on the job? Co-workers

		FREQ	WTD
1	Yes	334	377
2	No	1,256	1,535
6	Valid skip	91,719	91,366
9	Not stated	1,701	1,698
		=====	=====
		95,010	94,976

Variable Name: **Q057B** *Position:* 80 *Length:* 1

From whom did you experience physical violence on the job? Individuals with authority over me

		FREQ	WTD
1	Yes	214	242
2	No	1,376	1,670
6	Valid skip	91,719	91,366
9	Not stated	1,701	1,698
		=====	=====
		95,010	94,976

Variable Name: **Q057C** *Position:* 81 *Length:* 1

From whom did you experience physical violence on the job? Individuals working for me

		FREQ	WTD
1	Yes	56	63
2	No	1,534	1,849
6	Valid skip	91,719	91,366
9	Not stated	1,701	1,698
		=====	=====
		95,010	94,976

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Variable Name: **Q073** *Position:* 112 *Length:* 1

My work unit regularly applies the client service standards.

		FREQ	WTD
1	Strongly agree	21,929	21,759
2	Mostly agree	43,541	43,499
3	Mostly disagree	12,735	12,703
4	Strongly disagree	3,695	3,737
5	Not applicable	4,703	4,730
7	Don't know	7,557	7,675
9	Not stated	850	872
		=====	=====
		95,010	94,976

Note: Every public service employee delivers goods or provides services to a client. A client could be another public service employee or a member of the Canadian public or other clients outside Canada.

Variable Name: **Q074** *Position:* 113 *Length:* 1

In my work unit, there are mechanisms in place for linking client feedback or complaints to employees who can act on the information.

		FREQ	WTD
1	Strongly agree	17,326	17,171
2	Mostly agree	37,627	37,520
3	Mostly disagree	16,442	16,386
4	Strongly disagree	5,955	6,030
5	Not applicable	4,867	4,926
7	Don't know	11,921	12,050
9	Not stated	872	894
		=====	=====
		95,010	94,976

Note: Every public service employee delivers goods or provides services to a client. A client could be another public service employee or a member of the Canadian public or other clients outside Canada.

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Variable Name: **Q075** *Position:* 114 *Length:* 1

I have the flexibility to adapt my services to meet my clients' needs.

		FREQ	WTD
1	Strongly agree	23,874	23,596
2	Mostly agree	48,691	48,350
3	Mostly disagree	9,783	9,905
4	Strongly disagree	2,913	3,053
5	Not applicable	4,676	4,847
7	Don't know	4,077	4,205
9	Not stated	996	1,020
		=====	=====
		95,010	94,976

Note: Every public service employee delivers goods or provides services to a client. A client could be another public service employee or a member of the Canadian public or other clients outside Canada.

Section: My Organization

Variable Name: **Q076** *Position:* 115 *Length:* 1

I can clearly explain to others the direction (for example, the vision, values or mission) of my organization.

		FREQ	WTD
1	Strongly agree	21,061	20,492
2	Mostly agree	51,313	51,127
3	Mostly disagree	14,200	14,471
4	Strongly disagree	4,550	4,804
5	Not applicable	1,115	1,192
7	Don't know	1,998	2,102
9	Not stated	773	790
		=====	=====
		95,010	94,976

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Variable Name: **Q086** *Position:* 125 *Length:* 1

I am strongly committed to making my organization successful.

		FREQ	WTD
1	Strongly agree	48,892	48,294
2	Mostly agree	41,124	41,441
3	Mostly disagree	2,100	2,203
4	Strongly disagree	458	512
5	Not applicable	829	866
7	Don't know	837	876
9	Not stated	770	784
		=====	=====
		95,010	94,976

Variable Name: **Q087** *Position:* 126 *Length:* 1

Overall, my organization treats me with respect.

		FREQ	WTD
1	Strongly agree	30,553	29,924
2	Mostly agree	49,634	49,634
3	Mostly disagree	9,344	9,617
4	Strongly disagree	3,760	4,038
5	Not applicable	111	117
7	Don't know	863	886
9	Not stated	745	761
		=====	=====
		95,010	94,976

Variable Name: **Q088** *Position:* 127 *Length:* 1

My organization is a good place to work.

		FREQ	WTD
1	Strongly agree	30,165	29,745
2	Mostly agree	49,065	48,993
3	Mostly disagree	10,135	10,324
4	Strongly disagree	3,888	4,127
5	Not applicable	105	113
7	Don't know	835	844
9	Not stated	817	830
		=====	=====
		95,010	94,976

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Section: General Information

Variable Name: **Q099** *Position:* 134 *Length:* 1

Are you planning to leave the Public Service within the next five years?

		FREQ	WTD
1	Yes	27,317	27,285
2	No	66,494	66,470
9	Not stated	1,199	1,221
		=====	=====
		95,010	94,976

Variable Name: **Q100A** *Position:* 135 *Length:* 1

Within what time frame do you anticipate leaving the Public Service? The next year?

		FREQ	WTD
1	Yes	2,920	2,935
2	No	6,144	6,054
3	Maybe	4,027	4,106
6	Valid skip	66,494	66,470
9	Not stated	15,425	15,411
		=====	=====
		95,010	94,976

Variable Name: **Q100B** *Position:* 136 *Length:* 1

Within what time frame do you anticipate leaving the Public Service? 1 to 3 years?

		FREQ	WTD
1	Yes	6,266	6,261
2	No	2,568	2,543
3	Maybe	6,552	6,545
6	Valid skip	66,494	66,470
9	Not stated	13,130	13,158
		=====	=====
		95,010	94,976

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Variable Name: **Q101F** *Position:* 143 *Length:* 1

How important would each of the following reasons be for your departure from the Public Service? To make better use of my training and skills

		FREQ	WTD
1	Not at all important	4,812	4,775
2	Somewhat important	5,109	5,063
3	Very important	8,779	8,822
4	Not applicable	6,427	6,416
6	Valid skip	66,494	66,470
9	Not stated	3,389	3,431
		=====	=====
		95,010	94,976

Variable Name: **Q101G** *Position:* 144 *Length:* 1

How important would each of the following reasons be for your departure from the Public Service? End contract or term of employment

		FREQ	WTD
1	Not at all important	4,609	4,612
2	Somewhat important	1,059	1,092
3	Very important	3,127	3,181
4	Not applicable	16,264	16,113
6	Valid skip	66,494	66,470
9	Not stated	3,457	3,509
		=====	=====
		95,010	94,976

Variable Name: **Q101H** *Position:* 145 *Length:* 1

How important would each of the following reasons be for your departure from the Public Service? Workplace difficulties (conflict with management or colleagues, work environment, etc.)

		FREQ	WTD
1	Not at all important	5,683	5,644
2	Somewhat important	5,980	5,966
3	Very important	6,121	6,196
4	Not applicable	7,345	7,268
6	Valid skip	66,494	66,470
9	Not stated	3,387	3,433
		=====	=====
		95,010	94,976

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Variable Name: **Q071_M** *Position:* 163 *Length:* 1

Annual Salary Range (regrouped)

		FREQ	WTD
1	Less than \$40,000	24,414	25,987
2	\$40,000 to \$59,999	42,149	41,959
3	\$60,000 or more	23,521	22,343
9	Not stated/suppressed	4,926	4,687
		=====	=====
		95,010	94,976

Note: This variable has been suppressed for some records on the public use microdata file due to confidentiality.

Variable Name: **Q106_M** *Position:* 164 *Length:* 1

Region (regrouped)

		FREQ	WTD
1	National Capital Region	35,917	34,562
2	Other than National Capital Region	57,046	58,352
9	Not stated/suppressed	2,047	2,063
		=====	=====
		95,010	94,976

Note: This variable has been suppressed for some records on the public use microdata file due to confidentiality.

Variable Name: **Q108_M** *Position:* 165 *Length:* 1

Age (regrouped)

		FREQ	WTD
1	Up to 39 years	32,382	32,319
2	40 to 49 years	35,419	35,439
3	50 years and over	25,784	25,780
9	Not stated/suppressed	1,425	1,438
		=====	=====
		95,010	94,976

Note: This variable has been suppressed for some records on the public use microdata file due to confidentiality.

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