12.0 Questionnaires and Code Sheets

The Residential Telephone Service Survey questionnaire was used in August 1999 to collect the information for the supplementary survey.

RTS-I01

This is a voluntary survey on telephone service. Press enter to continue.

Universe: All respondents

RTS-Q01

How many different telephone numbers are there for your residence? (Include cellular phone numbers and phone numbers used for business). %RTS->LFSMAILAD%

<-1>   Don't know . . . .   go to RTS-Q08
<-2>   Refused . . . .   go to RTS-Q08
<1>   0 . . . .   go to RTS-Q02
<2>   1 . . . .   go to RTS-Q08
<3>   2 . . . .   go to RTS-Q08
<4>   3 or more . . . .   go to RTS-Q08
Note: F1 HELP: Include: phone numbers used for businesses even if the business is not within the residence or if the employer is paying for the person's phone service within that person's household. This includes cell phones from work that are brought home. Exclude pagers.
Universe: All respondents

RTS-Q02

Why don't you have a phone? INTERVIEWER: Do not read the categories. Mark one only. Press F1 for Help.

<-1>   Don't know . . . .   go to RTS-Q05
<-2>   Refused . . . .   go to RTS-Q05
<1>   I cancelled it . . . .   go to RTS-Q03
<2>   Can't afford it . . . .   go to RTS-Q04
<3>   Moved . . . .   go to RTS-Q05
<4>   All other responses . . . .   go to RTS-Q05
Note: F1 NOTES: The following answers should be coded to "Can't afford it": Too expensive, Can't afford the phone, Unpaid phone bills, Service cancelled by the phone company, Moved and can't afford the installation price, Lost job, Unemployed, I'm on... (any form of social assistance), etc. The following answers should be coded to "Moved":   Respondent moved, on vacation, going south for the winter, moved and don't want/need the phone anymore etc.   The following answers should be coded to "Any other response": Sharing a phone, receiving harassing calls, getting a private number, hard of hearing, dissatisfied with the phone company, don't want other household members to receive calls, etc.
Universe: Respondents who do not have phones RTS-Q01=1

RTS-Q03

Why did you cancel it? INTERVIEWER: Do not read categories.
Press F1 for help.

<-1> Don't know . . . . go to RTS-Q05
<-2> Refused . . . . go to RTS-Q05
<1>   Can't afford it
<2>   Moved . . . . go to RTS-Q05
<3>   All other responses . . . . go to RTS-Q05
Note: F1 NOTES: The following answers should be coded to "Can't afford it": Too
           expensive, Can't afford the phone, Unpaid phone bills, Service cancelled by the
           phone company, Moved and can't afford the installation price, Lost job, Unemployed,
           I'm on... (any form of social assistance), etc. The following answers should be coded
           to "Moved": Respondent moved, on vacation, going south for the winter, moved and
           don't want/need the phone anymore etc.   The following answers should be coded to
           "Any other response": Sharing a phone, receiving harassing calls, getting a private
           number, hard of hearing, dissatisfied with the phone company, don't want other
           household members to receive calls, etc.
Universe: Respondents whose reason for not having a phone is because they
                   cancelled it (RTS-Q02=1)

RTS-Q04

I am going to read a list of most common charges which could be on
a telephone bill. Please tell me which of these charges you find
difficult to afford. INTERVIEWER: READ ALL CATEGORIES AND
MARK ALL THAT APPLY

<-1> Don't know
<-2> Refused
<1>   the installation charge
<2>   the security deposit
<3>   monthly charge for your basic phone line which includes local calls
<4>   optional features and/or set charges
<5>   long distance charges
<6>   other usage charges (i.e. 900 service, * features, directory
      assistance, etc.)
Universe: Respondents who cannot afford a phone RTS-Q02=2 or RTS-Q03=1

RTS-Q05

If there were an emergency at home, would members of your
household have easy access to a neighbour's phone?

<-1> Don't know
<-2> Refused
<1>   YES
<2>   NO
Universe: Those who answered 1' (0 telephone number) in RTS-Q01

RTS-Q06

If there were an emergency at home, would members of your household have easy access to a payphone near your residence?

<-1> Don't know
<-2> Refused
<1> YES
<2> NO

Universe: Those who answered 1' (0 telephone number) in RTS-Q01

RTS-Q07

If there were an emergency at home, would any member of your household have convenient access to a telephone near your residence, at another location not already mentioned?

<-1> Don't know
<-2> Refused
<1> YES
<2> NO

Universe: Those who answered 1' (0 telephone number) in RTS-Q01

RTS-Q08

In %RTS->RFYEAR%, was your total annual family income before taxes and deductions less or more than $%RTS->RTS_LICO%?

<-1> Don't know
<-2> Refusal
<1> Less
<2> More

Universe: All respondents

RTS-I08

Thank you for your cooperation.

Note: The application should go back to the LFS component screen after this has been read out to respondents.
Universe: All respondents