
Form No. 1

Residential Telephone Service Survey, 2013



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**Residential Telephone Service Survey (RTSS)
2013 / Residential Telephone Service Survey / CAPI/CATI**

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**Residential Telephone Service Survey (RTSS)
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Residential Telephone (RTS)

RTS_BEG	Beginning of the section import from LFS: HHLK_KIDS (number of household members aged > 6 and < 15 yrs.)
RTS_R01	Your household has been randomly selected to participate in the Residential Telephone Service Survey. It is a short, voluntary survey. Given that Statistics Canada conducts many surveys over the phone, it is very important for us to know the different types of telephone services used by Canadian households. Your answers are collected under the authority of the <i>Statistics Act</i> and will be kept confidential. <u>INTERVIEWER</u> : Press <1> to continue.
Universe:	All respondents
RTS_Q01	Including cell phones for business use, ^DOYOU1 currently have an active cell phone? Please include smartphones such as "iPhone", "BlackBerry", "Android", and "Windows". <u>INTERVIEWER</u> : Exclude cordless phones. An active cell phone is one which has been activated and is used regularly to make and receive phone calls. A cell phone used for emergency purposes is not considered an "active cell phone". 1 Yes 2 No (Go to RTS_D05) DK, RF (Go to RTS_D05)
Universe:	All respondents
RTS_Q02A	How many active cell phones [do you/do the members of your household] have? _ _ (MIN: 1) (MAX: 15) DK, RF (Go to RTS_Q05)
Universe:	RTS_Q01 = 1
RTS_E02A	An unusually high number of cell phones has been entered. Please confirm.
Rule :	Trigger soft edit if RTS_Q02A > 9.
RTS_C02A	If HHLK_KIDS = 0, go to RTS_D03. Otherwise, go to RTS_C02B.
RTS_C02B	If RTS_Q02A = 1, go to RTS_Q02B. Otherwise, go to RTS_Q02C.

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RTS_Q02B

Is it used primarily by someone under 15?

1 Yes (Go to RTS_Q05)
2 No
DK, RF

Go to RTS_Q03

Universe:

RTS_Q02A = 1 and HHLID_KIDS > 0

RTS_Q02C

How many of these are used primarily by someone under 15?

|_|_|
(MIN: 0)
(MAX: 15)

DK, RF

Universe:

RTS_Q02A > 1 and HHLID_KIDS > 0

RTS_E02C

The number of cell phones used primarily by a child under 15 is greater than the total number of cell phones. Please return and correct.

Rule :

Trigger hard edit if RTS_Q02C > RTS_Q02A

RTS_Q03

[Is this cell phone/Are any of these cell phones] used only for business purposes?

1 Yes (Go to RTS_D05)
2 No (Go to RTS_D05)
DK, RF

Universe:

RTS_Q01 = 1

RTS_C04

If RTS_Q02A > 1, go to RTS_Q04.
Otherwise, go to RTS_Q05.

RTS_Q04

How many (cell phones are only used for business purposes)?

|_|_|
(MIN: 1)
(MAX: 15)

DK, RF

Universe:

RTS_Q02A > 1

RTS_E04

The number of cell phones used only for business purposes is greater than the total number of cell phones. Please return and correct.

Rule :

Trigger hard edit if RTS_Q04 > RTS_Q02A

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RTS_Q05	<p>[How/Excluding cell phones, how] many different phone numbers are there in your household? (Include phone numbers that are used for computer, fax or business purposes.)</p> <p> _ _ (MIN: 0) (MAX: 15)</p> <p>DK, RF (Go to RTS_END)</p>
Universe:	All respondents
RTS_E05A	An unusually high number of telephone numbers has been entered. Please confirm.
Rule :	Trigger soft edit if RTS_Q06 > 9
RTS_E05B	There is no telephone service for the household and no cell phones for any household member. Please confirm.
Rule :	Trigger soft edit if RTS_Q01 = (2, DK, RF) and RTS_Q05 = (0, DK, RF)
RTS_C06	If RTS_Q05 = 0, go to RTS_END. Otherwise, go to RTS_D06.
RTS_Q06	<p>[Is this phone number/Are any of these phone numbers] used <u>only</u> for computer, fax or business purposes?</p> <p>1 Yes 2 No (Go to RTS_D08) DK, RF (Go to RTS_D08)</p> <p>Go to RTS_D08</p>
Universe:	RTS_Q05 > 0
RTS_C07	If RTS_Q05 > 1, go to RTS_Q07. Otherwise, go to RTS_D08.
RTS_Q07	<p>How many (phone numbers are used <u>only</u> for computer, fax or business purposes)?</p> <p> _ _ (MIN: 1) (MAX: 15)</p> <p>DK, RF</p>
Universe:	RTS_Q05 > 1 and RTS_Q06 = 1
RTS_E07	The number of phone numbers used <u>only</u> for computer, fax or business purposes is greater than the total number of phone numbers in this household. Please return and correct.
Rule :	Trigger hard edit if RTS_Q07 > RTS_Q05

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RTS_Q08 **[What/Excluding cell phones, what other] type of telephone service do you have in your household? Is it...?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 1 **A regular landline phone service**
 - 2 **A phone service from a cable television provider**
 - 3 **A phone service over the Internet with a unique number (Voice over Internet Protocol -VoIP -)**
 - 4 Other - Specify (Go to RTS_S08)
- DK, RF

Universe: RTS_Q05 > 0

Help text: *1.This is a service that has been available for decades and is provided by telephone companies such as Bell Canada, BC Tel, and Telus. Numerous other suppliers are now offering land-line service as well. There is a wire which connects to a phone jack in the wall. Landline phone works even when power and Internet are down.
2.There is no phone jack in the wall, but a cable modem (an electronic box) connected to a TV cable. Include such providers as Rogers (Rogers Home Phone), Cogeco, Videotron, and Shaw.
3.The phone service comes from an Internet provider. There is a modem at home and an Internet connection. Skype and Vonage are examples of VoIP service.*

RTS_E08A **The number of telephone services selected exceeds the total number of unique telephone numbers for this household. Please return and correct.**

Rule : *Trigger hard edit if the number of categories selected in RTS_Q08 is greater than the amount entered in RTS_Q05.*

RTS_E08B The household has both regular landline and telephone service from a cable television provider. Please confirm.

Rule : *Trigger soft edit if RTS_Q05>1 and both items 1 et 2 have been selected in RTS_Q08.*

RTS_S08 **([What/Excluding cell phones, what other] type of telephone service do you have in your household? Is it...?)**

INTERVIEWER: Specify.

(80 spaces)

(DK, RF not allowed)

Programmer: *Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.*

RTS_END

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Statement of linkage (CSL)

CSL_BEG	Standard block
	Screen display: Same as all content blocks
Programmer:	<i>Pre-logic: If DV_OC=70-71-76, go to CSL_R01 Otherwise, go to CSL_END</i>
CSL_R01	Statistics Canada will combine your responses from this survey with information from the Labour Force Survey. Statistics Canada may also add information from other survey or administrative data sources.
	<u>INTERVIEWER</u> : Press <1> to continue. If the respondent refuses to have their information linked, please select RF (F5). Do not try to convert the respondent.
Programmer:	<i>DK not allowed, RF allowed. The value of 1 or 9 (RF) must be visible in the record layout.</i>
CSL_END	

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