# ECONOMIC DEPENDENCY PROFILES

) USER'S GUIDE )

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#### INTRODUCTION

The Economic Dependency Profiles provide information on transfer payments (total as well as by components) and their impact on Canadians living in a given geographical area. The impact is shown through the ratio of *transfer payments* to the *total employment income* reported by Canadians. Data are available for a wide range of geographical levels, starting with the postal code and ending with a Canada total.

The information in this profile is highly accurate and current, since it is obtained from income tax records and is updated annually.

This profile will be a valuable aid to anyone assessing the sociological and financial status of residents in the geographic area of interest to them.

#### SECTION I ) THE DATA

#### **Data Source**

The data in this profile are derived from income tax returns. For the most part, tax returns were filed in the Spring of the year following the reference year. The mailing address at the time of filing is the basis for the geographic information in the tables.

#### **Data Currency**

Since the data are taken from tax records, they are current data from tax returns filed for the year noted on the tables. For example, 1995 income records are taken from 1995 tax returns filed in Spring of 1996, with data released in July, 1997. Data are always current, since they are updated on an annual basis.

#### **Data Quality**

The data used in this profile are direct counts from tax files. In 1995, almost 69% of Canadians (of all ages) filed tax returns (see figure 1).

Most children do not file because they have low or no income.

Similarly, some elderly Canadians receiving only Old Age Security (OAS) and Guaranteed Income Supplement (GIS) do not file because they have low or no taxable income. However, with the introduction of the Federal Sales Tax Credit in 1986 and the Goods and Services Tax Credit in 1989, the percentage of the elderly population filing tax returns has increased. In 1995, 87% filed tax returns, up from 75% in 1989.

FIGURE 1) COVERAGE

Tax year	Number of Taxfilers ('000)	Date of Population Estimate	Population ('000)	Coverage (%)
1989	18,059	April 1, 1990	27,669	65.3
1990	18,450	April 1, 1991	28,025	65.8
1991	18,786	April 1, 1992	28,422	66.1
1992	19,267	April 1, 1993	28,831	66.8
1993	19,882	April 1, 1994	29,173	68.2
1994	20,184	April 1, 1995	29,533	68.3
1995	20,536	April 1, 1996	29,867	68.8

Percent coverage is based on a comparison of the number of taxfilers in the Small Area and Administrative Data Division's taxfiler databank and the latest population estimates from the Statistics Canada publication *Quarterly Demographic Statistics* (catalogue number 91-002).

In comparing transfer payment totals in this profile to 1995 figures from other data sources, it is evident that our coverage is high.

FIGURE 2 ) TRANSFER PAYMENT COVERAGE

Transfer Payment	Coverage
Unemployment Insurance Benefits	90%
Child Tax Benefits (CTB)	100%
Old Age Security Benefits	88%
CPP/QPP Benefits	92%
Social Assistance	79%
Workers' Compensation	97%

Sources: Annual Statistics on the Canada Pension Plan and Old Age Security, Income Security Programs, Human Resources Development Canada; *Unemployment Insurance Statistics*, Statistics Canada catalogue number 73-202; *Provincial Economic Accounts*, Statistics Canada catalogue number 13-213.

#### **Confidentiality and Rounding**

Since 1990, data cells represent counts greater than 15, and are rounded to a base of 10. For example, a cell count of 16 would be rounded to 20 and a cell count of 24 would be rounded to 20.

For 1988 and 1989 data, all counts are 25 or greater and are rounded to the nearest 25. All reported amounts are rounded to the nearest thousand dollars.

For data up to and including 1987, all counts are randomly rounded to a base of 5, and reported amounts are unrounded, but are adjusted according to the rounding of the counts.

Note: *Counts* represents the number of persons filing tax returns (taxfilers). *Reported amounts* are dollar amounts reported by taxfilers.

#### **Suppressed Data**

To maintain confidentiality, some data cells have been suppressed whenever:

- ) areas comprise less than 100 taxfilers;
- ) cells represent less than 15 taxfilers;
- ) cells were dominated by a single filer.

Suppressed data may occur:

#### i) within one area:

**)** when one of the *income* categories is suppressed, a second category must also be suppressed to avoid disclosure of confidential data by subtraction (called residual disclosure) (see figure 3);

) when one of the *gender* categories is suppressed, the other *gender* category must also be suppressed to avoid disclosure (see figure 3);

#### ii) between areas:

**)** when a variable amount in one area is suppressed, that variable amount is also suppressed in another area to prevent disclosure by subtraction.

FIGURE 3 ) SUPPRESSION OF DATA

Amount (Millions of Dollars)					
	Males	Females	Total		
Wages/Salaries/Commissions	6.7	3.4	10.2		
Self-Employment	0.3	0.2	0.5		
Dividends and Interest	1.2	1.1	2.3		
Unemployment Insurance	0.7	0.3	1.0		
Old Age Security/Net Federal Supplements	0.7	0.5	1.1		
Canada/Quebec Pension Plan	1.1	0.5	1.6		
Other Pensions	1.9	0.4	2.3		
Child Tax Benefits	X	$\mathbf{x}^*$	0.1		
Goods and Services Tax Credit	X**	x**	0.2		
Workers' Compensation	0.1	0.1	0.2		
Social Assistance	0.2	0.2	0.5		
Provincial Refundable Tax Credits	0.1	0.1	0.2		
RRSP Income	0.1	0.1	0.2		
Other Income	0.6	0.6	1.2		
Total Income	14.5	7.8	22.3		

x ) Confidential when reported by fewer than 15 taxfilers. (In machine readable format, the suppressed cell will contain a "0".)

 $<sup>\</sup>mathbf{x}^*$  For the same income variable, the value for the opposite gender was suppressed in the table to avoid disclosure by subtraction.

x\*\* The value for a second income variable was suppressed elsewhere in the table to avoid disclosure by subtraction.

#### SECTION II ) CONTENTS OF TABLES

#### Note:

Beginning with 1988, the Economic Dependency Profiles include the Federal Sales Tax (FST) Credit as an additional component of transfer payments. In 1990, Goods and Services Tax (GST) Credit began replacing the FST credit, and completely replaced it by 1991.

Additionally, the Provincial Tax Credits and Non-taxable Income are included in transfer payments and in total income for the first time with the 1990 data. In 1994, Quebec family allowance was added for the first time.

The addition of these new variables increases the sums reported for transfer payments and has an impact on the Economic Dependency Ratios. These changes should be taken into consideration when making comparisons to data from previous years.

Beginning in 1990, the tables in the Economic Dependency Profiles include counts of the number reporting GST Credits and Non-taxable Income and Provincial Tax Credits. The latter variable (Non-taxable Income/Provincial Tax Credits) was split in 1994 to show separately Workers' Compensation, Social Assistance, and Provincial Refundable Tax Credits/Quebec Family Allowance.

Beginning in 1993, Child Tax Benefits replace Family Allowance and Child Tax Credits.

Each table contains the following information for **Transfer Payments** (total) and **all its components**:

#### **Number Reporting**

Total number of individuals who filed a personal income tax return for the reference year, and reported receipt of at least one of the transfer payments.

#### Amount (\$'000)

Total reported transfer payments expressed in thousands of dollars.

#### Employment Income (\$'000)

Total reported employment income in thousands of dollars. Employment income includes wages and salaries, commissions from employment, training allowances, tips and gratuities, and self-employment income (net income from business, profession, farming, fishing and commissions).

#### Economic Dependency Ratio (EDR)

For a given area, EDR is the ratio of transfer payment dollars to every \$100 of total employment income. For example, where a table shows an EDR of 12.1, it means that \$12.10 was received in transfer payments for every \$100.00 of employment income for that area.

#### <u>Provincial Index</u> (Province = 100)

The EDR for the area is expressed as a percentage of the EDR for the province.

#### <u>Canadian Index</u> (Canada = 100)

The EDR for the area is expressed as a percentage of the EDR for Canada.

The following table indicates which transfer payments appear on the data tables. The variables that apply to the transfer payments are indicated with a " $\sqrt{}$ ".

FIGURE 4 ) DATA TABLE CONTENTS BY TRANSFER PAYMENT

Transfer Payment shown on data table	Number reporting	Amount (\$'000)	Contrib. to EDR	Prov. Index	Cdn Index
Employment Income	$\checkmark$	$\checkmark$			
(Total of all) Transfer Payments	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Unemployment Insurance	$\checkmark$	$\checkmark$	$\checkmark$		
GST Credit	$\checkmark$	$\checkmark$	$\checkmark$		
Child Tax Benefit	$\checkmark$	$\checkmark$	$\checkmark$		
Old Age Security/Net Federal Supplements	$\checkmark$	$\checkmark$	$\checkmark$		
CPP / QPP	$\checkmark$	$\checkmark$	$\checkmark$		
Other Pension	$\checkmark$	$\checkmark$	$\checkmark$		
Workers' Compensation	$\checkmark$	$\checkmark$	$\checkmark$		
Social Assistance	$\checkmark$	$\checkmark$	$\checkmark$		
Provincial Refundable Tax Credits/Quebec Family Allowance	√ 	$\checkmark$	√ 		

#### **SECTION III ) GLOSSARY OF TERMS**

#### CANADA/QUEBEC PENSION PLAN (CPP/QPP)

are compulsory contributory social insurance plans that protect workers and their families against loss of income due to retirement, disability or death. Canada Pension Plan and Quebec Pension Plan benefits include all benefits reported for the reference year.

#### **CENSUS DIVISIONS (CDs)**

See section on Geography.

#### **CENSUS METROPOLITAN AREAS (CMAs)**

See section on Geography.

#### **CHILD TAX BENEFIT (CTB)**

is a system that replaces (beginning with the 1993 data year) the previous Family Allowance program, the non-refundable child deduction and the refundable Child Tax Credit. It is an income supplement for individuals who have at least one qualified dependent child. The Child Tax Benefit is also based on the individual's family income and the number of dependent children. Child Tax Benefits include all amounts received through this program.

#### **COUNTS**

indicate the number of persons or items represented in a variable (e.g., the number of taxfilers reporting income in the year in question).

#### ECONOMIC DEPENDENCY RATIO (EDR)

is the number of transfer payment dollars received as benefits in a given area, compared to every \$100 of employment income for that same area. For example, where a table shows an Unemployment Insurance (UI) dependency ratio of 4.69, it means that \$4.69 in UI benefits were received for every \$100 of employment income for the area.

#### **EMPLOYMENT INCOME**

is the total reported employment income. Employment income includes wages and salaries, commissions from employment, training allowances, tips and gratuities, and self-employment income (net income from business, profession, farming, fishing and commissions).

#### FORWARD SORTATION AREAS (FSAs)

See section on Geography.

#### GOODS AND SERVICES TAX (GST) CREDIT

includes all amounts received through this program. In 1990, the Goods and Services Tax Credit began replacing the Federal Sales Tax (FST) Credit. By 1991, the FST Credit no longer existed.

#### **INDEX**

is a comparison of the variable for the given area with either the province or with Canada.

#### LEVEL OF GEOGRAPHY

is a code designating the type of geographic area to which the information in the table applies. See the section on Geography for further information.

#### **MEDIAN**

is the middle number in a group of numbers. Where a median income, for example, is given as \$26,000, it means that exactly half of the incomes reported are greater than or equal to \$26,000, and that the other half are less than or equal to the median amount. Median incomes in the data tables are rounded to the nearest hundred dollars. With the exception of "Total Income", zero values are not included in the calculation of medians for individuals, but are included in the calculation of medians for families.

#### NET FEDERAL SUPPLEMENTS

are part of the Old Age Security (OAS) pension program, intended to supplement the income of pensioners and spouses with lower income; payments take the form of a Guaranteed Income Supplement (GIS) or a Spouse's Allowance (SPA).

#### NON-TAXABLE INCOME/PROVINCIAL (REFUNDABLE) TAX CREDITS

Non-taxable income refers to the amounts included in a taxfilers income when applying for refundable tax credits, but not included in the calculation of taxable income; these amounts include Workers' Compensation payments, Net Federal Supplements received (Guaranteed Income Supplements and/or Spouse's Allowance), and social assistance payments. Beginning with the 1994 data, information is available separately for Net Federal Supplements, Workers' Compensation and social assistance. Provincial tax credits are a refundable credit paid to individuals by the province in which he/she resided as of December 31 of the taxation year. See also "Provincial refundable tax credits".

#### **OLD AGE SECURITY (OAS) PENSION**

is part of the Old Age Security program, a federal government program that guarantees a degree of financial security to Canadian seniors. All persons in Canada aged 65 or older, who are Canadian citizens or legal residents, may qualify for a full OAS pension, depending on their years of residence in Canada after reaching age 18. Old Age Security benefits include all benefits reported for the reference year (excluding Guaranteed Income Supplements and Spousal Allowance benefits; see also "Net Federal Supplements" and "Non-taxable Income").

#### OTHER PENSIONS

include pension benefits (superannuation and private pensions) other than Old Age Security and Canada/Quebec Pension Plan benefits.

#### **POSTAL WALK**

See section on Geography

#### PROVINCIAL REFUNDABLE TAX CREDITS

serve to reduce the tax burden; unlike non-refundable tax credits, all amounts are paid to the taxfiler. Among these refundable tax credits are the Federal Sales Tax (FST) credit (for 1989 and 1990), the Goods and Services Tax (GST) credit (beginning in 1990) and provincial refundable tax credits (beginning in 1990). Included are the refundable provincial tax credits received by taxfilers in Manitoba, Ontario and Quebec (since 1990), British Columbia and the Northwest Territories (since 1993) and Quebec family allowances (beginning with 1994).

#### **RATIO**

is the relationship of one variable to another where both are different, as the ratio of males to females, for example.

#### **SOCIAL ASSISTANCE**

includes payments made in the year on the basis of a means, needs or income test (whether made by an organized charity or under a government program). The value is reported on line 145 of the personal income tax return. Available only since 1994; previously included in "Non-taxable Income".

#### SUPPRESSED DATA

are intentionally omitted if they breach confidentiality. All data counts under a certain number are suppressed along with the corresponding income amounts. If the count for one cell or component is suppressed, then corresponding income aggregates in another cell are also suppressed to avoid disclosure by subtraction (called residual disclosure). See the section on Confidentiality.

#### TAX LIABILITY

is when a person earns income sufficient to require paying taxes.

#### **TAXFILERS**

Most taxfilers are people who filed a tax return for the reference year and were alive at the end of the year. Starting with the 1993 tax year, those taxfilers who died within the tax year and who indicated a non-filing spouse had their income and their filing status attributed to the spouse.

#### TRANSFER PAYMENTS

For the purpose of these data, transfer payments denote the following payments made to individuals by the federal or provincial governments or by organizations or institutions: Unemployment Insurance, Family Allowance (to 1992), FST credit (in 1989 and 1990), GST credit (which began replacing the FST credit in 1990 and completely replaced it by 1991), Child Tax Credit (to 1992), Child Tax Benefit (starting with 1993), Old Age Security pension/net federal supplements, Canada and Quebec Pension plans, superannuation and other (private) pensions, non-taxable income and provincial refundable tax credits (both beginning in 1990), Quebec family allowance (beginning in 1994). The individuals in this case receive these payments without providing goods or services in return.

#### **UNEMPLOYMENT INSURANCE (UI)**

comprises all types of benefits paid to individuals under this program, regardless of reason, including regular benefits for unemployment, fishing, job creation, maternity, parental/adoption, retirement, self-employment, sickness, training and work sharing.

#### **USER-DEFINED**

are areas that have been defined by the data users as the specific area for which they require data. This would apply only to areas which are not "standard areas" and could include any one or combination of areas that comprised, for example, half of a letter carrier walk in one FSA and a portion of a walk in another FSA; in other words, the area whose boundaries are a portion of, or a combination of portions of standard areas. The smallest "building block" for these special areas is the six-character postal code. To obtain data, provide us with a list of the postal codes for which data are required and we will provide the aggregated data. Also, the user-defined area may be a total of a number of individual standard areas, grouped together for a total, rather than a number of individual areas each with their own total.

#### **WORKERS' COMPENSATION**

includes any compensation received under Workers' Compensation in respect of an injury, disability or death. This value is reported on line 144 of the personal income tax return. Information on Workers' Compensation is available as a distinct income source starting with the 1994 data; previously included in "Non-taxable Income".

#### SECTION IV ) GEOGRAPHY

The Economic Dependency Profiles data are available for the following geographic areas:

#### **Standard areas:**

- a) Canada,
- b) Provinces and Territories,
- c) Census Divisions,
- d) Census Metropolitan Areas, and
- e) Postal Geography.

#### **User-defined areas:**

Users may select a specific area of interest that is not a standard area for which data can be made available in standard format. To obtain data, provide us with a list of the postal codes for which data are required and we will provide the aggregated data.

#### Geographic levels ) postal geography

The various databanks compiled from the taxfile are available for different levels of the postal geography, and for some levels of the Census geography. Coded geographic indicators appearing on the data tables are shown below with a brief description.

Level of Geography (L.O.G.)	Postal Area	Description
12	Canada	This level of data is an aggregation of the provincial/territorial totals (code 11). The national total is identified by the region code Z99099.
11	Province or Territory Total	This level of data is an aggregation of the following geographies within a province:
		City Totals Code 08
		Rural Postal Codes Code 09
		Other Provincial Totals Code 10
		These totals are identified by a provincial/territorial postal letter,
		then a "990" followed by the province/territory code, as follows:
		Newfoundland A99010
		Nova Scotia B99012
		Prince Edward Island C99011
		New Brunswick E99013
		Quebec J99024
		Ontario P99035
		Manitoba R99046
		Saskatchewan S99047
		Alberta T99048
		British Columbia V99059
		Northwest Territories X99061
		Yukon Y99060

Level of Geography (L.O.G.)	Postal Area		Description
10	Other Provincial Total ("P" Pot)	province that had less that are combined into a "pot" same codes as the province Mode" codes 2 and 3 dist problem, starting with the provincial/territorial letter for the provincial/territori "pot" codes are as follows:	gregation of small communities in the n 100 taxfilers, where these communities. Before 1992, it was identified by the cial/territorial totals, and only the "Delivery inguished between the two. To avoid this a 1992 data, an "8" appears after the rinstead of a "9". The "9" will be reserved al total, as explained in 11 above. These seconds:
		Newfoundland	A89010
		Nova Scotia	B89012
		Prince Edward Island	C89011
		New Brunswick	E89013
		Quebec	J89024
		Ontario	P89035
		Manitoba	R89046
		Saskatchewan	S89047
		Alberta	T89048
		British Columbia	V89059
		Northwest Territories	X89061
		Yukon	Y89060
09	Rural Postal Code (Not in City)	and only one rural postal	ertains to rural communities that have one code. These stand-alone rural postal a "zero" in the second position of the geography code 09.
		The 1995 databanks contageography 09.	ain 4,501 areas coded as level of

Level of Geography (L.O.G.)	Postal Area	Description
08	City Total	This level of data is an aggregation of the following geographies for unique place names within a province/territory:
		Urban FSA (Residential)  Rural Route  Suburban Services  Rural Postal Code (within city)  Other Urban Area  Code 03  Code 04  Code 05  Code 05  Code 06  Code 07
		They have the following format: e.g., Edmonton = T95479; Regina = S94876. The pattern is the postal letter of the city plus "9" in the second position (indicating a total), followed by a 4 digit numeric code for the community (often called "CityID").
		The 1995 databanks contain 611 areas coded as level of geography 08.
07	Other Urban Area (Non- residential within city - "E" Pot)	This aggregation of data (or "pot") covers non-residential addresses within an urban centre and all other data not otherwise displayed. Commercial addresses, post office boxes and general delivery are included, as are residential addresses with too few taxfilers to report separately. They can be recognized by codes that are similar to the city totals, with a distinguishing difference: an "8" will follow the city postal letter rather than the "9" of the city total (e.g., Edmonton = T85479; Regina = S84876).
		The 1995 databanks contain 437 areas coded as level of geography 07.
06	Rural Postal Code (Within City)	These data pertain to rural postal codes that belong to communities with more than one rural postal code. These occur in areas that were formerly serviced by rural delivery service and changed by Canada Post to urban delivery service or in communities served by more than one rural postal code. Rural postal codes of this type can be identified by a "zero" in the second position of the postal code and a level of geography code 06.
		The 1995 databanks contain 308 areas coded as level of geography 06.

Level of Geography (L.O.G.)	Postal Area	Description
05	Suburban Service	Sparsely populated fringe areas of urban centres may receive their postal service from an urban post office by delivery designated as "suburban service". Their region code retains all six characters of the postal code. Suburban Services are located inside an urban FSA, usually adjacent to more highly populated areas, and mail is delivered by a contractor to group boxes, community mail boxes and/or external delivery sites (e.g., kiosks, miniparks).  The 1995 databanks contain 48 areas coded as level of geography
		05.
04	Rural Route	Reasonably well settled rural areas may receive their postal service from an urban post office by delivery designated as "rural route", where mail is delivered by a contractor using a motorized vehicle to a group of boxes or to gate boxes. Their region code retains all six characters of the postal code. Rural routes are located outside an urban FSA.
		The 1995 databanks contain 1,051 areas coded as level of geography 04.
03	Urban FSA (Residential Area)	The urban Forward Sortation Area (FSA, identified by the first three characters of the postal code) includes all residential addresses covered by the first three characters of a postal code in a particular urban area (not including levels 04 and 05). Only residential FSAs are considered for these databanks. This level of data is an aggregation of:
		Postal Walk Code 01 Other Postal Walk Code 02
		An Urban FSA of this type can be identified by the FSA followed by three blanks.
		The 1995 databanks contain 1,423 areas coded as level of geography 03.

Level of Geography (L.O.G.)	Postal Area	Description
02	Other Postal Walk	This level of data is an aggregation of urban residential postal codes unallocated to a letter carrier route and postal walks with less than 100 taxfilers. A postal walk record of this type can be identified by a region code which is the FSA followed by three blanks, and the postal walk number "XXXX".  The 1995 databanks contain 159 areas coded as level of geography 02.
01	Postal Walk	This is the finest level of data and is an aggregation of urban residential postal codes allocated to a letter carrier route. A postal walk of this type can be identified by a region code which is the FSA followed by three blanks, and the postal walk number.  The 1995 databanks contain 18,036 areas coded as level of geography 01.

### "Vintage" of the postal walks

The postal walks represented in the 1995 databanks were coded from a Canada Post Corporation file with a March 1997 reference date.

#### Geographic levels ) Census geography

Data are also available for the following levels of the Census geography; the following table shows the coded designators for these geographies, as well as a brief description of each.

large ral areas al population is.

21	Census Divisions (CDs)	General term applying to geographic areas established by provincial law, and intermediate between census subdivisions and the province (e.g., counties, regional districts, regional municipalities, etc.)
		In Newfoundland, Manitoba, Saskatchewan and Alberta, census divisions have been created by Statistics Canada in co-operation with those provinces.
		There are 290 CDs in the 1995 databanks, based on the 1991 Census boundaries.

#### Geographic levels ) special geography

Clients may select geographical areas of their own definition, areas that are not part of the standard areas listed here (for example, bank service areas, retail store catchment areas). For this, clients must submit a list of the postal codes that make up their special area, and we will aggregate the micro data to correspond to that area of interest. Information ordered for special, or "user-defined" areas will be coded according to the following:

Level of Geography	Name	Description
93	Total for all user-defined areas	This level represents the sum total of all user-defined areas, and is the total of levels 91 and 92 described below.
92	Other user-defined areas	This level of geography represents all user-defined areas that were too small, in terms of population, to have information compiled on those areas individually (i.e. fewer than 100 taxfilers). Such areas are grouped into this "other" category.
91	Special user-defined area	Any area showing a code "91" is an area defined by a specific user according to that user's needs (for example, school catchment areas, health districts, etc.)

#### WE INVITE YOUR COMMENTS!

We are always working on ways to improve our products. The comments we receive concerning quality and presentation are essential to meet this objective. If you have any suggestions in this regard, we encourage you, the user, to provide us with your comments.

#### **Data in many forms**

Statistics Canada disseminates data in a variety of forms. In addition to publications, both standard and special tabulations are offered. Data are available on the Internet, compact disk, diskette, computer printouts, microfiche and microfilm and magnetic tape. Maps and other geographic reference materials are available for some types of data, Direct online access to aggregated information is possible through CANSIM, Statistics Canada's machine-readable database and retrieval system.

#### How to obtain more information

Inquiries about these data and related statistics or services should be directed to:

Client Services
Small Area and Administrative Data Division
Statistics Canada
Room 1306, Main Building
Ottawa, Ontario
K1A 0T6

Phone: (613) 951-9720 Fax: (613) 951-4745 saadinfo@statcan.ca

Local Statistics Canada Reference Centres are listed on the following page. You can also visit our World Wide Web site at http://www.statcan.ca.

Toll-free access is provided for all users who reside outside the local dialling area of any of the Regional Reference Centres.

National inquiries line 1-800-263-1136 National telecommunications device for the hearing impaired 1-800-363-7629 Order-only line (Canada and the United States) 1-800-267-6677

#### Standards of service to the public

Statistics Canada is committed to serving its clients in a prompt, reliable and courteous manner and in the official language of their choice. To this end, the agency has developed standards of service which its employees observe in serving its clients. To obtain a copy of these service standards, please contact your nearest Statistics Canada Regional Reference Centre.

#### **List of Statistics Canada Regional Offices**

#### **Atlantic Region**

Serving Newfoundland and Labrador, Prince Edward Island, Nova Scotia and New Brunswick

Advisory Services Statistics Canada North American Life Centre 1770 Market Street, 3<sup>rd</sup> Floor Halifax, Nova Scotia B3J 3M3

Local calls: (902) 426-5331 Toll free: 1-800-263-1136 Fax: (902) 426-9538

#### Québec Region

Advisory Services Statistics Canada 4<sup>th</sup> Floor, East Tower Guy Favreau Complex 200 René Lévesque Blvd. W. Montréal, Québec H2Z 1X4

Local calls: (514) 283-5725 Toll free: 1-800-263-1136 Fax: (514) 283-9350

#### **National Capital Region**

Advisory Services Statistical Reference Centre Statistics Canada R.H. Coats Building, Lobby Holland Avenue Ottawa, Ontario K1A 0T6

Local calls: (613) 951-8116 Fax: (613) 951-0581

Internet: infostats@statcan.ca

#### **Ontario Region**

Advisory Services Statistics Canada 10<sup>th</sup> Floor Arthur Meighen Building 25 St. Clair Avenue East Toronto, Ontario M4T 1M4

Local calls: (416) 973-6586 Toll free: 1-800-263-1136 Fax: (416) 973-7475

#### Manitoba

Advisory Services Statistics Canada VIA Rail Building, Suite 200 123 Main Street Winnipeg, Manitoba R3C 4V9

Local calls: (204) 983-4020 Toll free: 1-800-263-1136 Fax: (204) 983-7543

#### Saskatchewan

Advisory Services Statistics Canada Avord Tower, 9th Floor 2002 Victoria Avenue Regina, Saskatchewan S4P 0R7

Local calls: (306) 780-5405 Toll free: 1-800-263-1136 Fax: (306) 780-5403

## Northern Alberta and the Northwest Territories

Advisory Services Statistics Canada 9<sup>th</sup> Floor, Park Square 10001 Bellamy Hill Edmonton, Alberta T5J 3B6

Local calls: (403) 495-3027 Toll free: 1-800-263-1136 Fax: (403) 495-5318

#### Southern Alberta

Advisory Services Statistics Canada Discovery Place, Room 201 3553 - 31 Street N.W. Calgary, Alberta T2L 2K7

Local calls: (403) 292-6717 Toll free: 1-800-263-1136 Fax: (403) 292-4958

#### **Pacific Region**

# Serving British Columbia and the Yukon

Advisory Services Statistics Canada Library Square Office Tower 600 - 300 West Georgia Street Vancouver, British Columbia V6B 6C7

Local calls: (604) 666-3691 Toll free: 1-800-263-1136 Fax: (604) 666-4863

#### LIST OF DATA PRODUCTS AVAILABLE

The Small Area and Administrative Data Division of Statistics Canada tabulates statistical data derived from administrative records - most notably, the taxfile. The resulting demographic and socio-economic databanks available are listed in the table below, along with their identifying product number and the usual release dates.

Product name	Product number	Release date
RRSP Contributors	17C0006	November
RRSP Contribution Limits (Room)	17C0011	December
Canadian Savers	17C0009	November
Canadian Investors	17C0007	November
Canadian Investment Income	17C0008	November
Canadian Taxfilers	17C0010	November
Charitable Donors	13C0014	December
Neighbourhood Income and Demographics	13C0015	July
Economic Dependency Profiles	13C0017	June
Labour Force Income Profiles	71C0018	June
Families	13C0016	August
Seniors	89C0022	August
Migration Estimates	91C0025	August
Employment Insurance Data	73F0002	Monthly
Community Profiles	89C0021	September